

Subject: Final Update: Your account(s) transfer to J.P. Morgan SE, Sucursal en España

Preheader: Just a few steps left before the transfer—details inside.

J.P.Morgan

FINAL REMINDER

Your account transfer is almost here

We're excited to welcome you to J.P. Morgan SE, Sucursal en España! On **October 27, 2025**, your accounts and services will transfer from JPMorgan Chase Bank, N.A., Sucursal en España to J.P. Morgan SE, Sucursal en España. You should have received your new IBAN as part of this transition.

What you need to do:

- **Check your new IBAN and settlement instructions:** You received your new IBAN and Standard Settlement Instructions in your DocuSign package. **If you haven't received them**, please contact your relationship team immediately.
- **Share your updated details:** Please provide your new IBAN and settlement instructions to any clients, vendors or partners who require your updated account information.



B2B SEPA Direct Debit Mandate Changes

FINAL REMINDER: [As previously announced](#), if you use B2B SEPA Direct Debit to send funds, your current mandate will end on **October 24, 2025**.

To avoid a service disruption:

- Ask your counterparties (creditors) **to set up a new mandate for you that includes your new IBAN details** we shared in June 2025.
 - Ensure the new mandate is effective from **October 27, 2025**.
- Once your new mandate is ready, **email it to us at** dd.mandate.request@jpmorgan.com **as soon as possible**.

If your mandate is not updated by the deadline, your payments may be interrupted. Please contact your relationship team if you need assistance.

Questions?

We're here to assist you with any questions or concerns you may have. Please do not hesitate to reach out to your relationship team or visit our [Client Resource Center](#).

Thank you for your business and the opportunity to serve you.

Sincerely,



Alexandra Lugo Executive Director
For and on behalf of **JPMorgan Chase Bank, N.A., Sucursal en España**



Cristina Andres Executive Director
For and on behalf of **J.P. Morgan SE, Sucursal en España**

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If you're concerned about using the links in this email, copy and paste these URLs directly into your browser to navigate to the resources:

As previously announced

https://www.jpmorgan.com/payments/client-resource-center/madrid-milan-transfer/sepa-direct-debits?source=PMTComms_EM_Madrid_1555503_2973_S_PE

Client resource center

https://www.jpmorgan.com/payments/client-resource-center/madrid-milan-transfer?source=PMTComms_EM_Madrid_1555503_2973_S_PE

IMPORTANT INFORMATION:

We sent this message from an unmonitored mailbox and cannot respond to replies. Please contact your servicing team if you need help.

[J.P. Morgan Disclosures](#) | [Chase Security Center](#)

J.P. Morgan SE, Sucursal en España

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Main Office: J.P. Morgan SE • Taunustor 1 (TaunusTurm), DE-60310 Frankfurt am Main, Germany • Commercial Registry (Amtsgericht Frankfurt am Main, Germany), HRB 126056 • Management Board: Stefan Behr (Chairperson), Alberto Barbarisi, Nicholas Conron, David Fellowes-Freeman, Pablo Garnica, Jessica Kaffrén, Daniel Llano Manibardo, Claudia Tarantino • Chairman of the Supervisory Board: Andrew Cox

Regulatory Status Disclosure: J.P. Morgan SE is authorised as a credit institution by the Federal Financial Supervisory Authority (Bundesanstalt für Finanzdienstleistungsaufsicht, BaFin) and is jointly supervised by the BaFin, the German Central Bank (Deutsche Bundesbank) and the European Central Bank (ECB). J.P. Morgan SE, Sucursal en España is also supervised by the Bank of Spain and the Spanish Securities Market Commission (CNMV). Registered with Bank of Spain as a branch of J.P. Morgan SE under code 1567.

Telephone number: +34 915161200

Tax ID number: W-2765516-F

JPMorgan Chase Bank, N.A., Sucursal en España

Registered address: Edificio Pirámide, Paseo de la Castellana 31, Madrid 28046, Spain

Regulatory status disclosure: JPMorgan Chase Bank, N.A. is a bank authorised and subject to supervision and regulation by the Office of the Comptroller of the Currency and is also supervised and regulated with respect to certain matters by the Board of Governors of the Federal Reserve System, each in the jurisdiction of the United States of America. JPMorgan Chase Bank, N.A., Sucursal en España is registered with Bank of Spain under code 0151.

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