

J.P.Morgan

# Connect on the Chase Mobile App

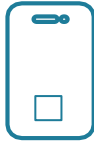


January 2026

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# Downloading the Chase Mobile® App



## BENEFITS OF CHASE MOBILE®

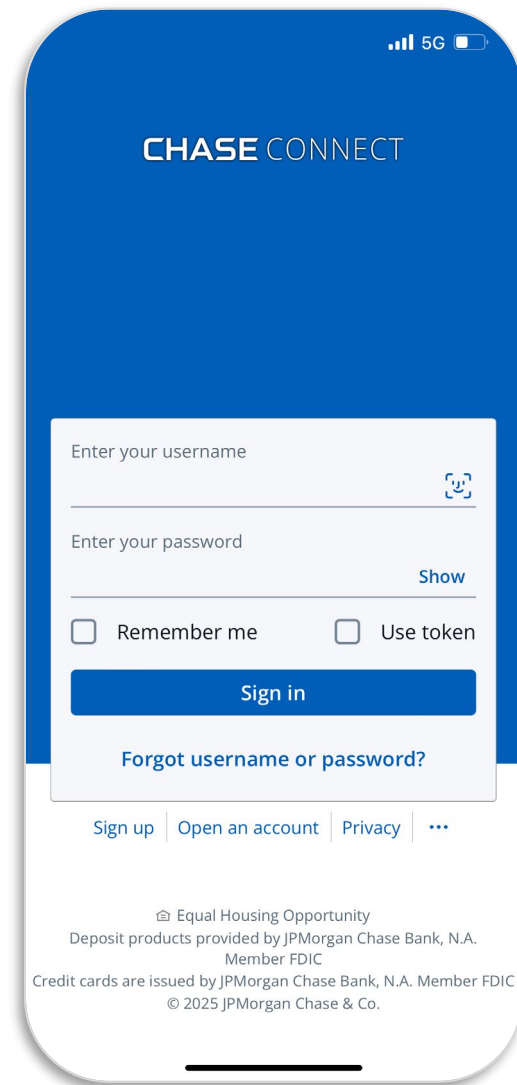
-  — Bank from virtually anywhere – 24/7/365
-  — Download the Chase Mobile® app for free on a smartphone or tablet by searching for it in the App Store or Google Play™
-  — View helpful [Guides](#) to learn more about how to use Chase Connect

## LIMITATIONS

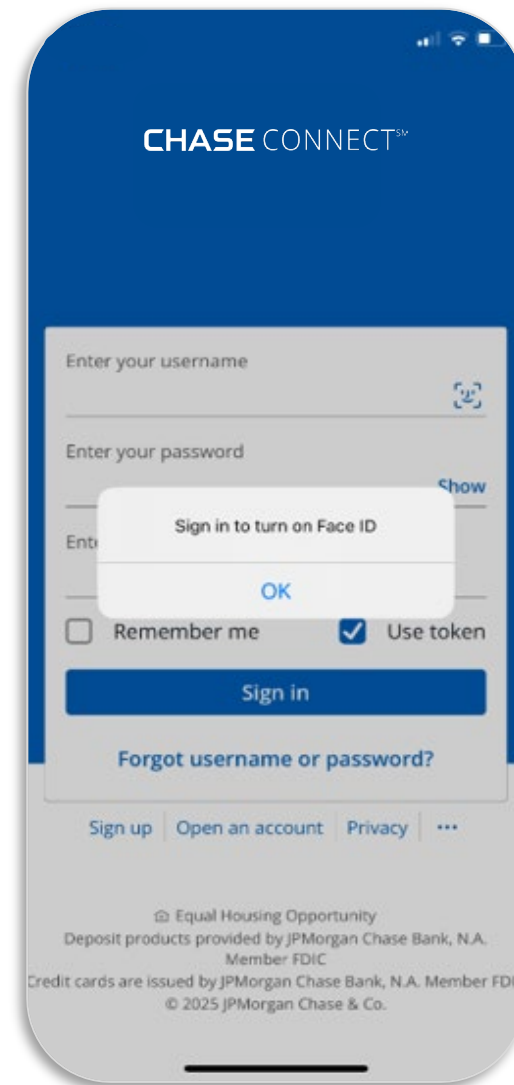
-  — Certain applications such as Cashflow360<sup>SM</sup> may be unavailable, limited or different from the desktop version
-  — To access applications like Cashflow360<sup>SM</sup> navigate to Chase Connect from a mobile browser

Note: this demonstration of Chase Connect is showing the Chase Mobile® app from an iPhone

# Logging into the Chase Mobile® App



Open the Chase Mobile® app  
Enter login information

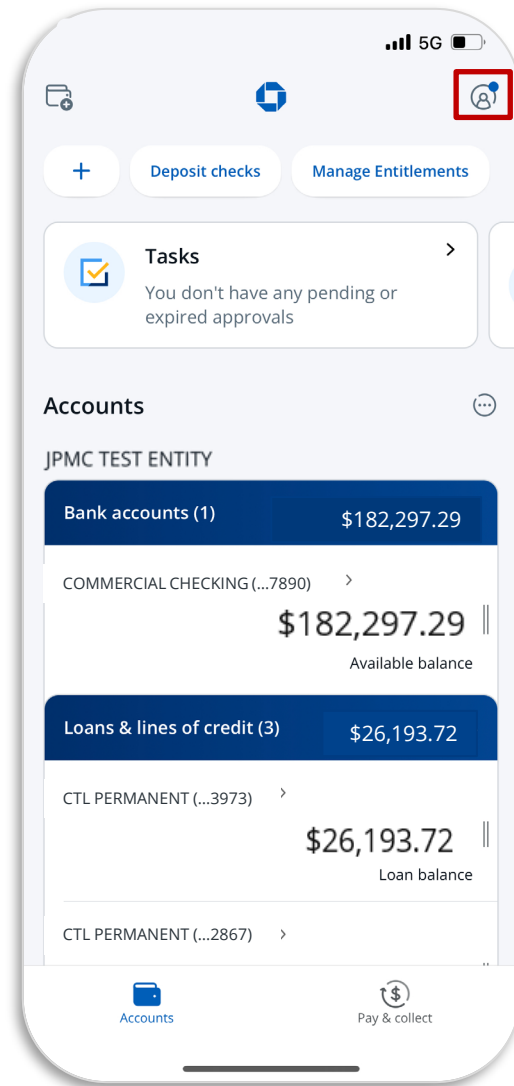


Enter login information

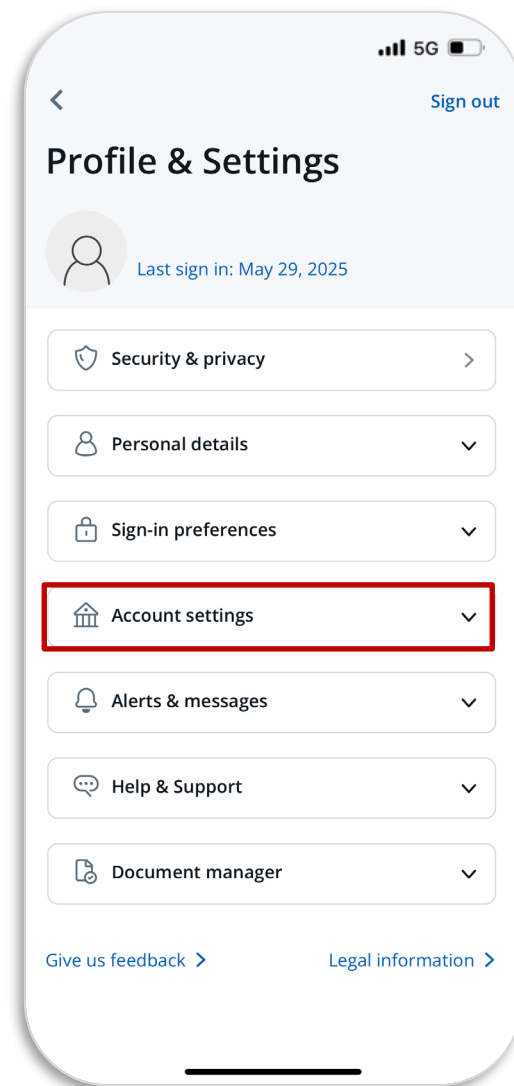


RSA token users can enable  
biometrics by selecting the FaceID  
icon

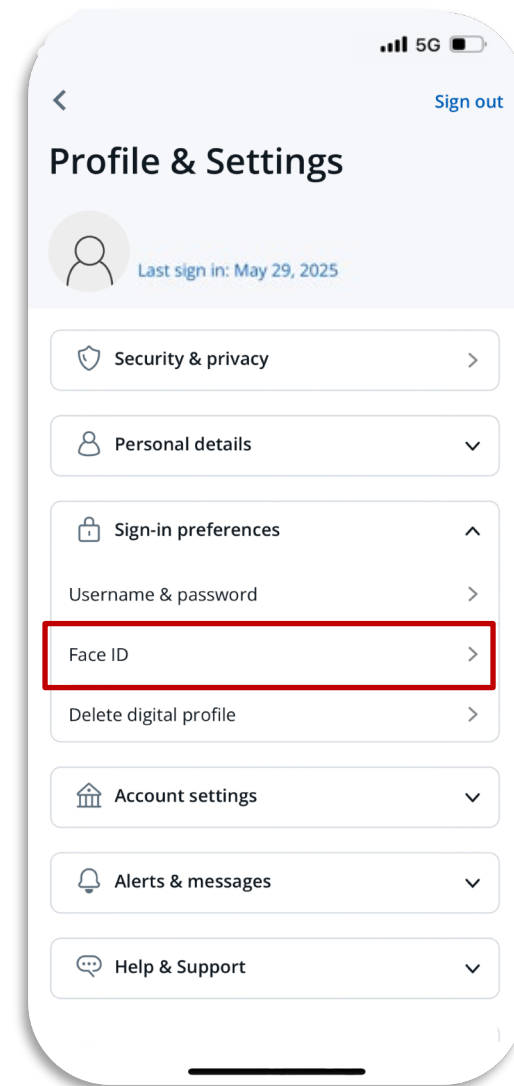
# Manage Biometric Login



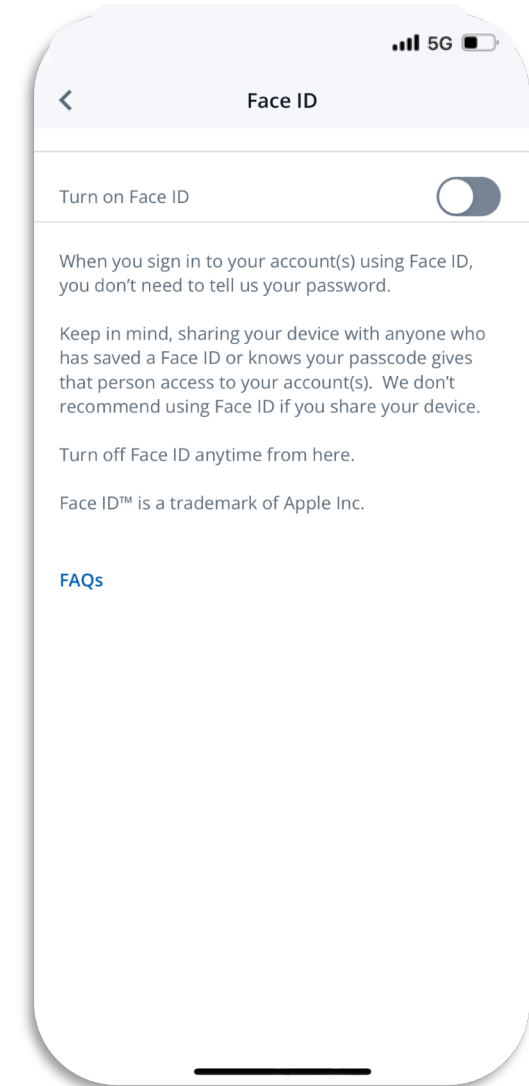
Select the Profile and Settings icon



Navigate to Account settings



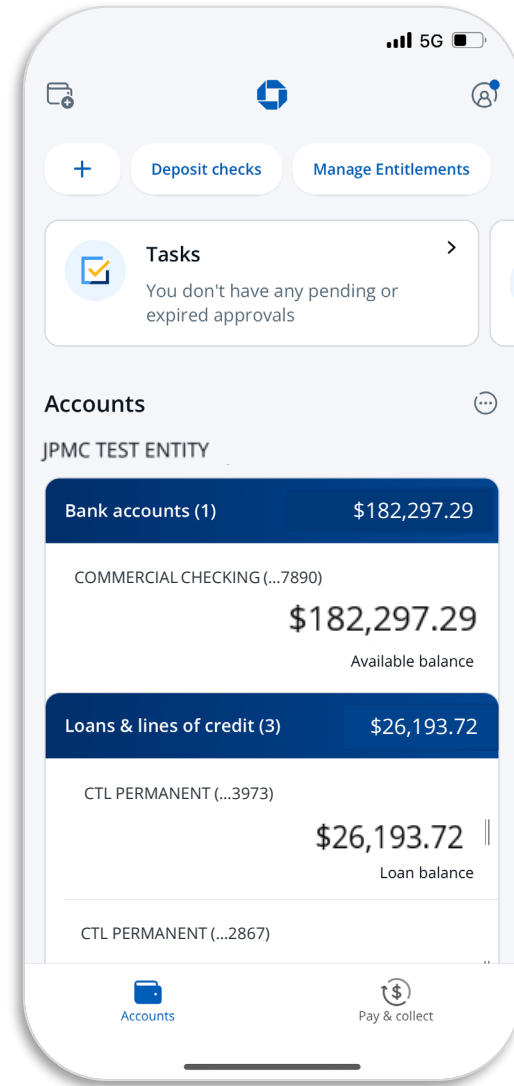
Select FaceID



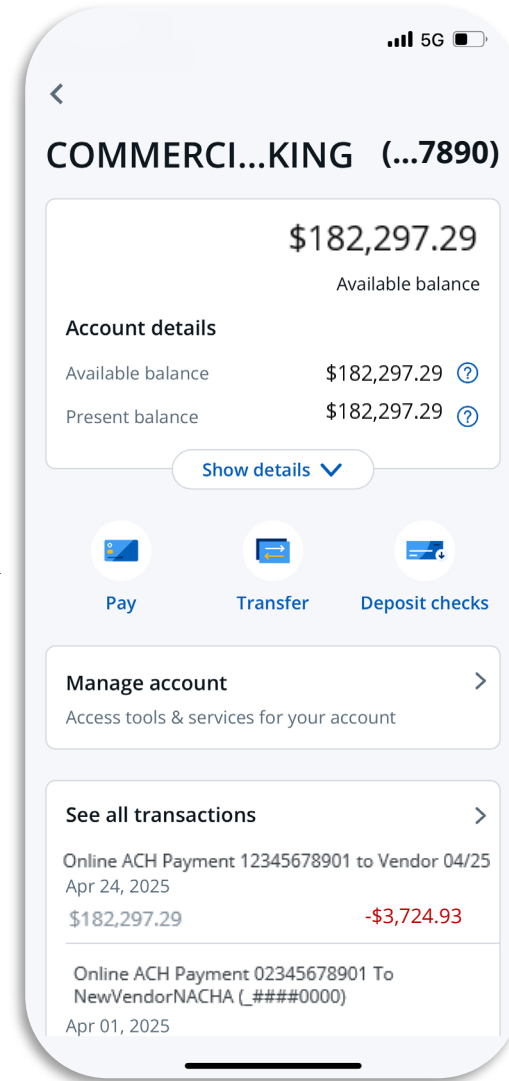
Turn on or off biometric login and view FAQs

Note: Biometrics can only be enabled for one account

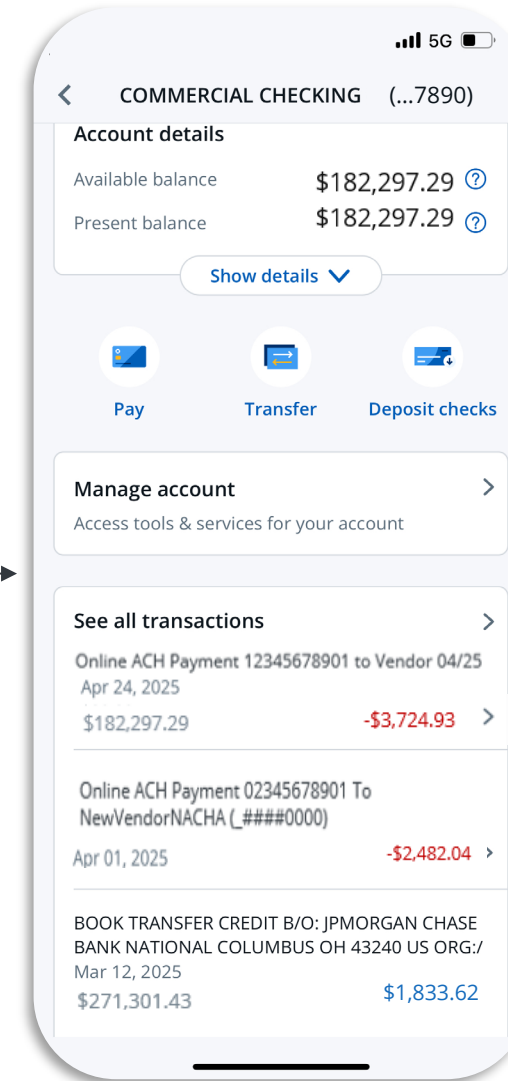
# View Account Details



Select an account to view

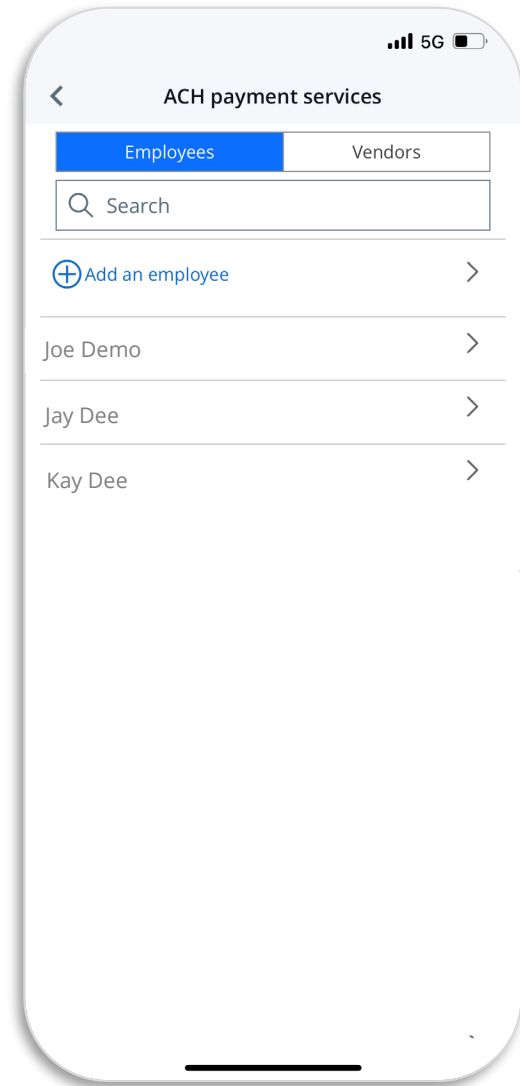


View the account overview

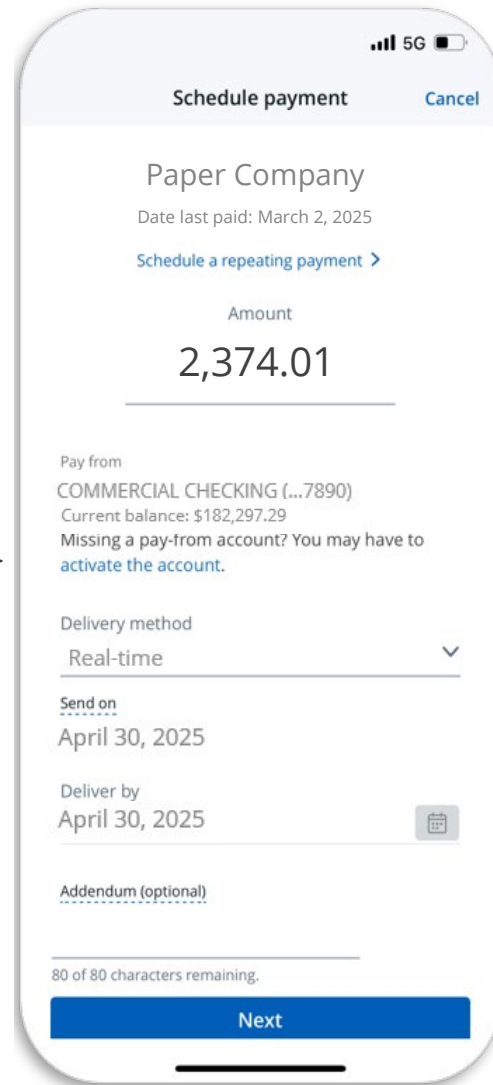


View or hide account details

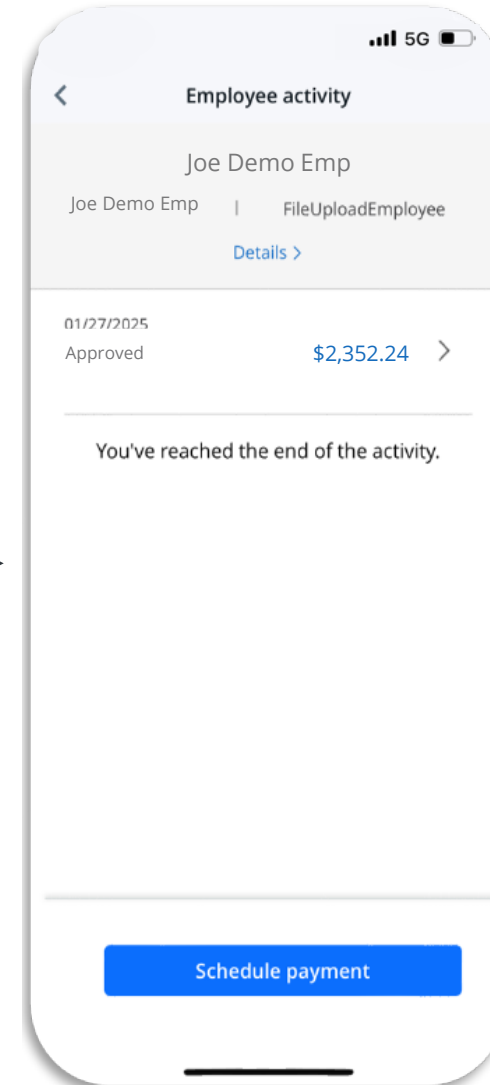
# Schedule ACH Payments



Schedule ACH Payments by selecting the vendor or employee to pay

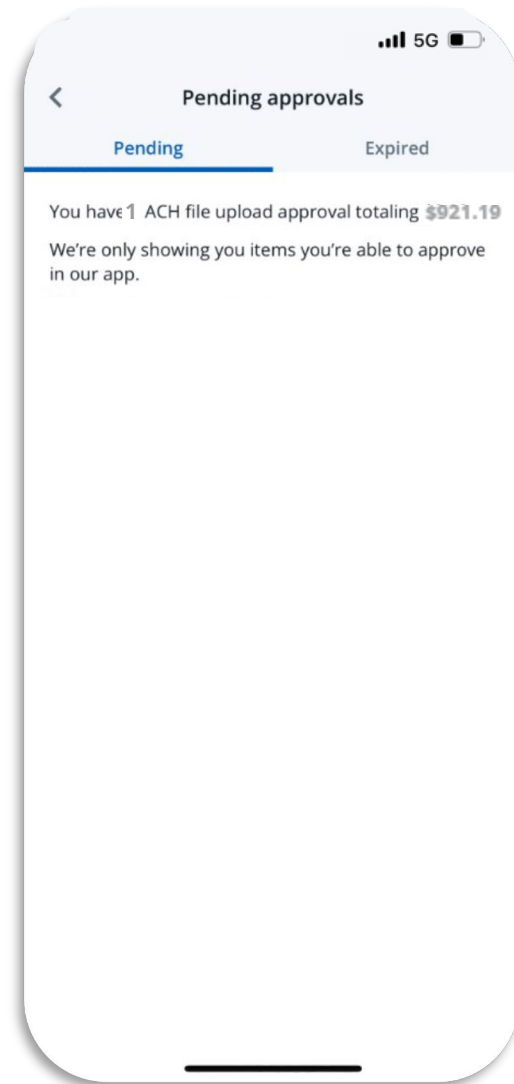


Complete payment details and select next

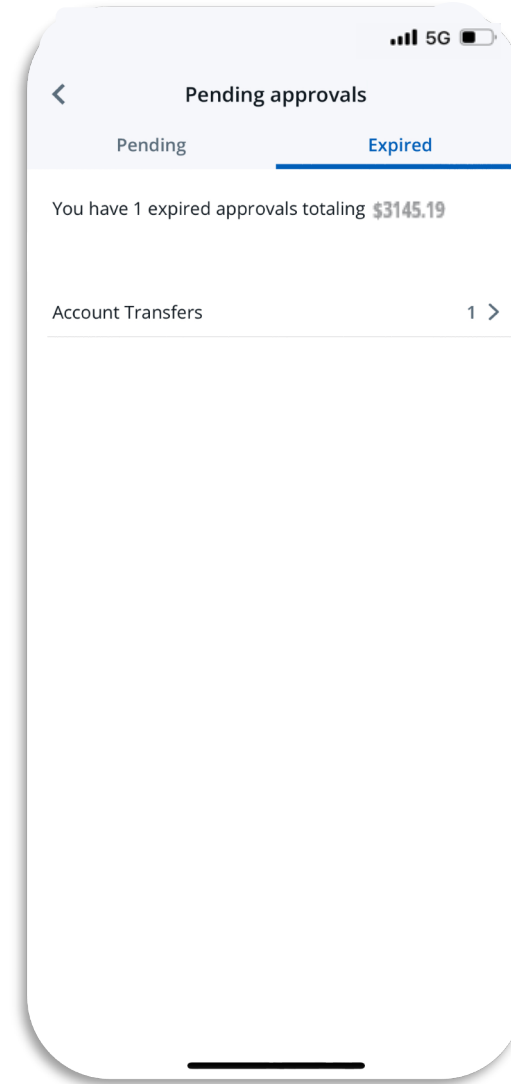


View payment activity

# Pending Approvals

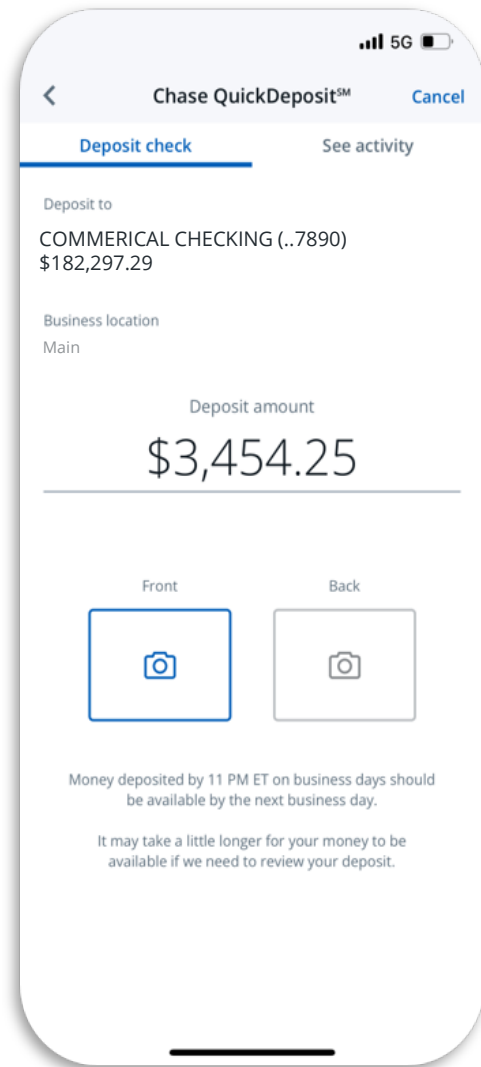


View or act on pending approvals

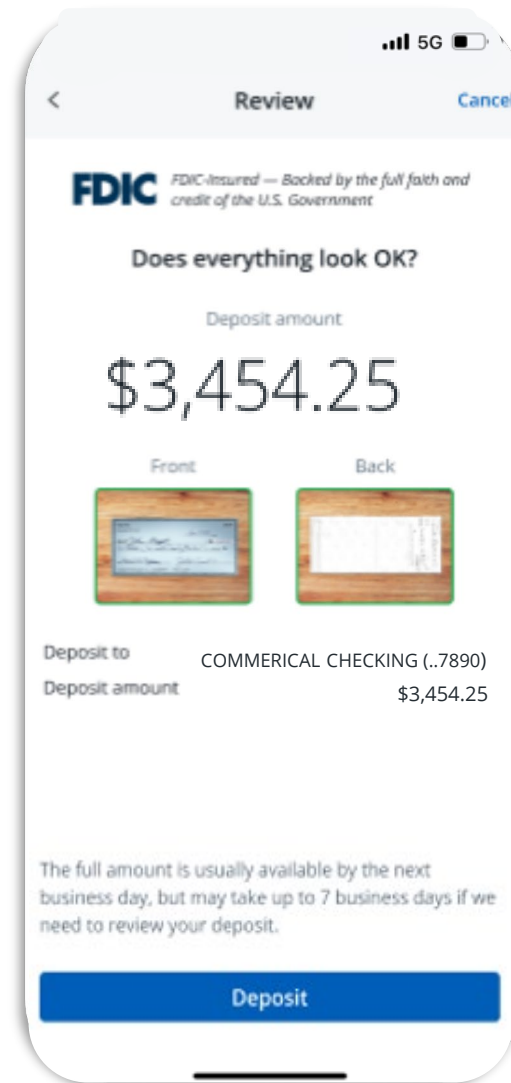


View expired pending approvals

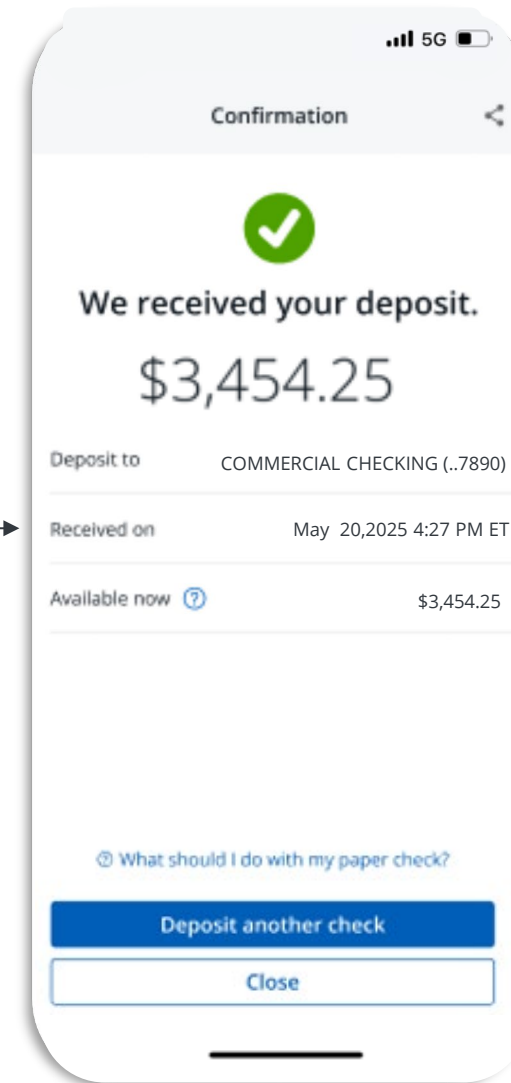
# Chase QuickDeposit<sup>SM</sup>



Deposit checks, using QuickDeposit<sup>SM</sup>

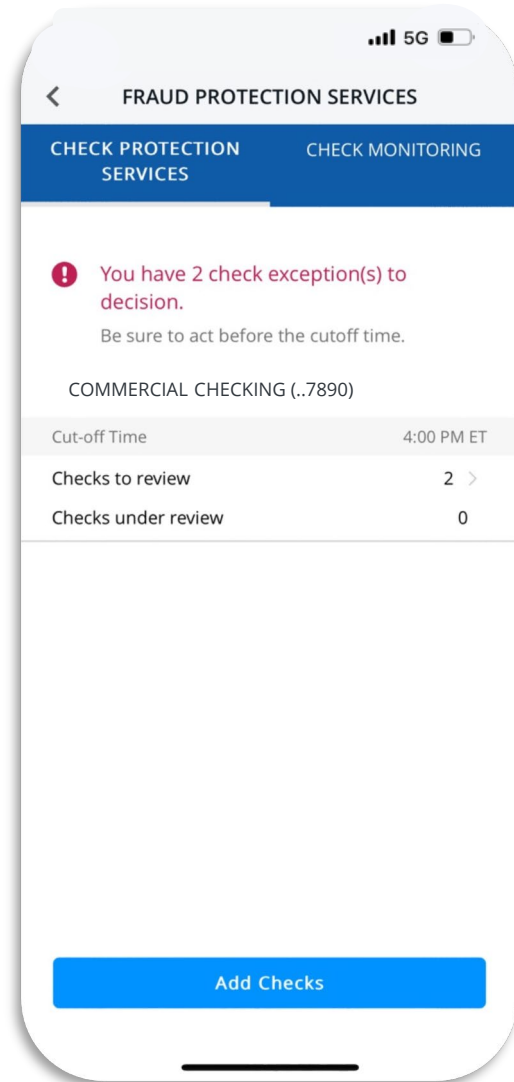


Review checks

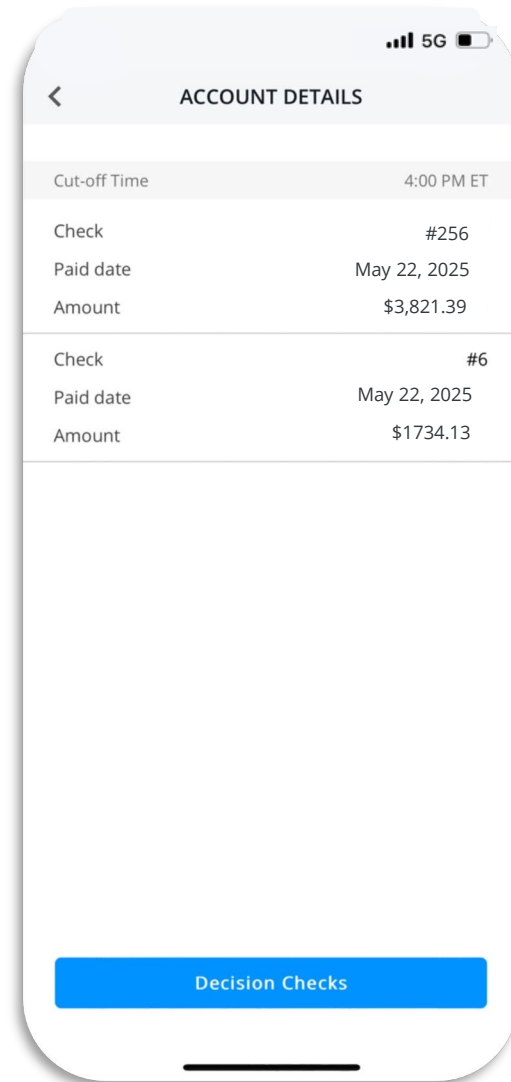


Receive confirmation

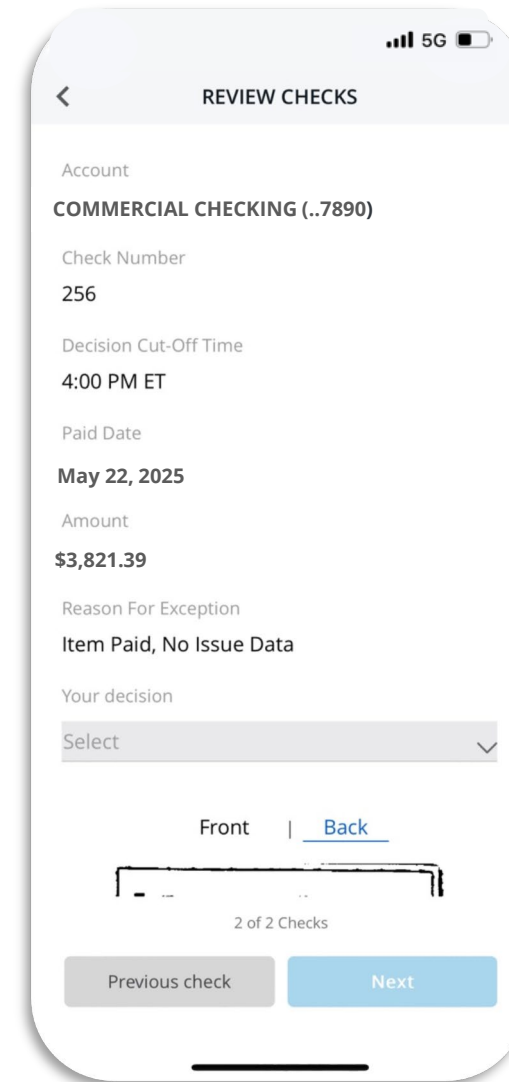
# Check Protection Services



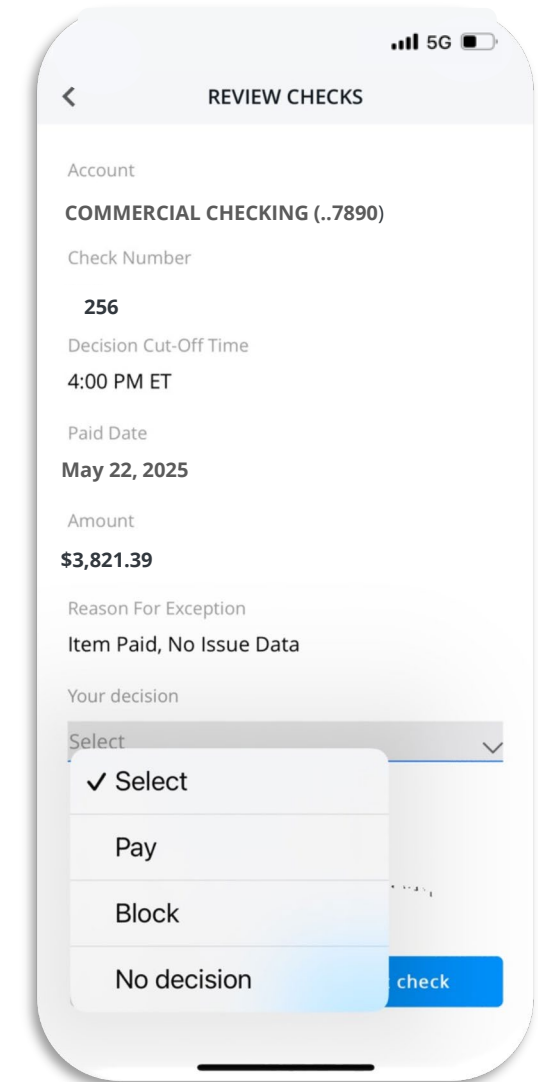
Review flagged checks using Check Protection Services



View details of a flagged check

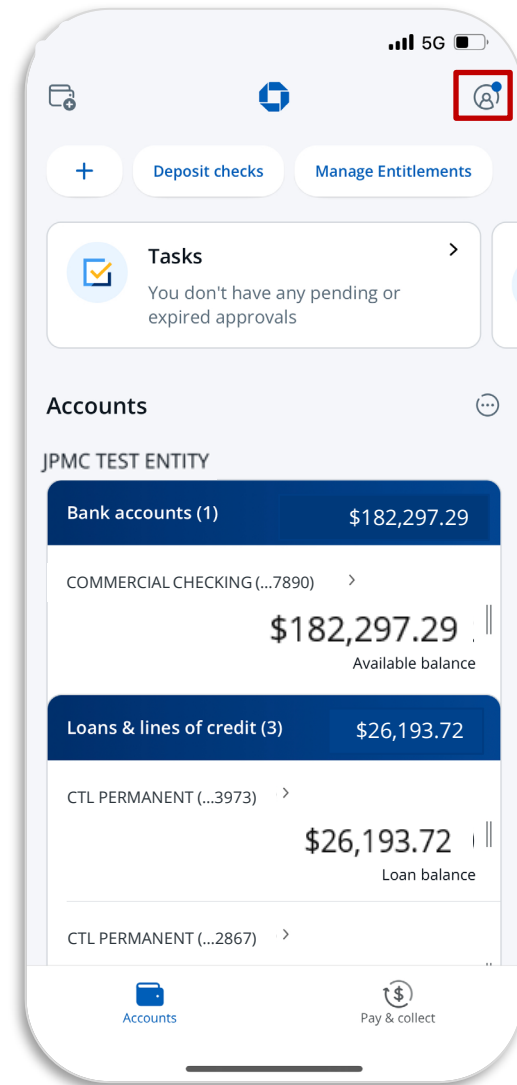


View details of a flagged check

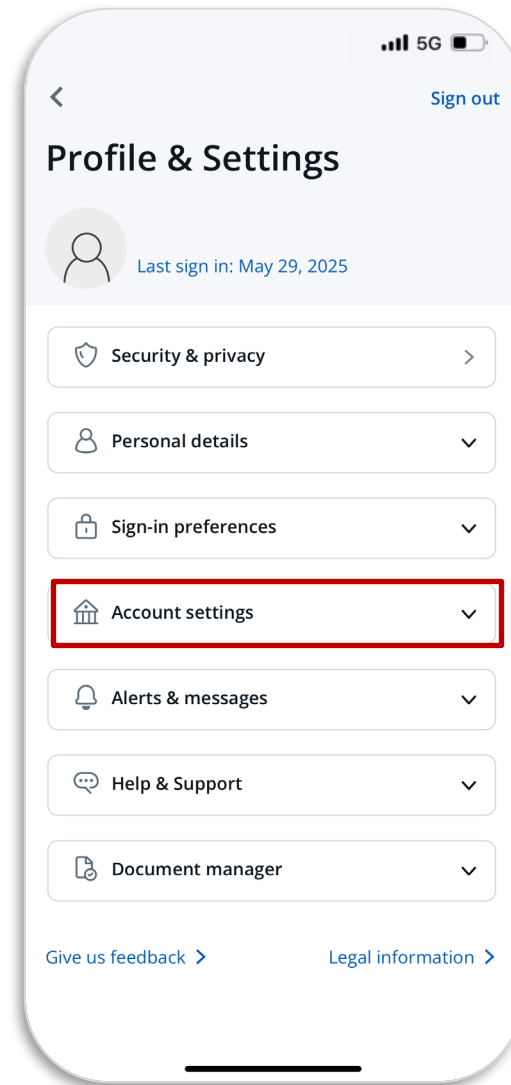


Decision a check using Check Protection Services

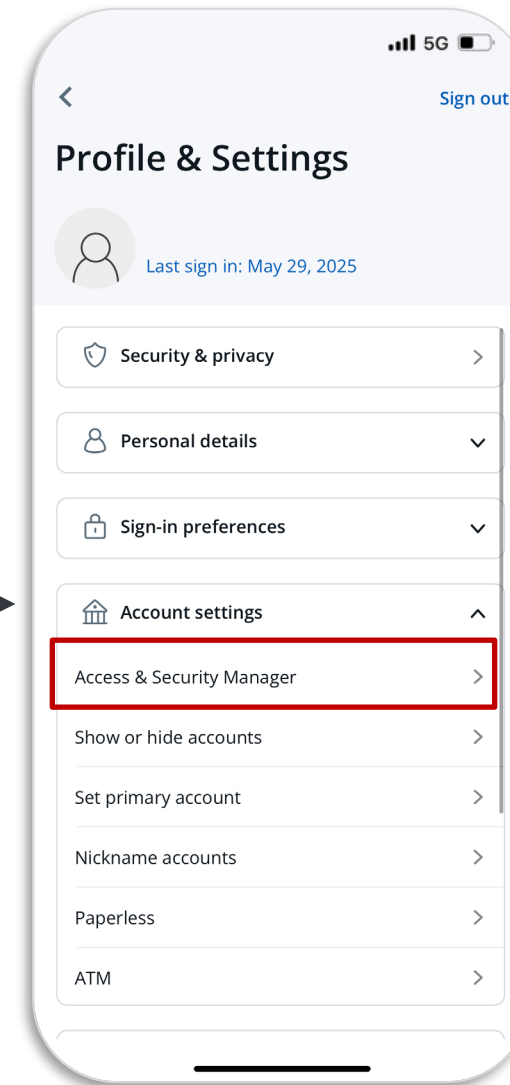
# Access and Security Manager



Select the Profile and Settings icon

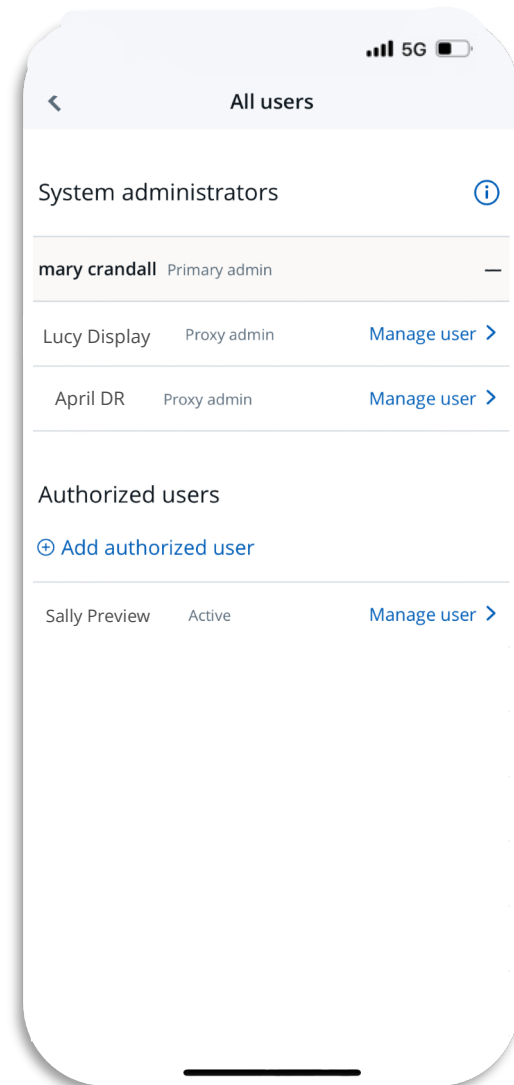


Navigate to Account Settings

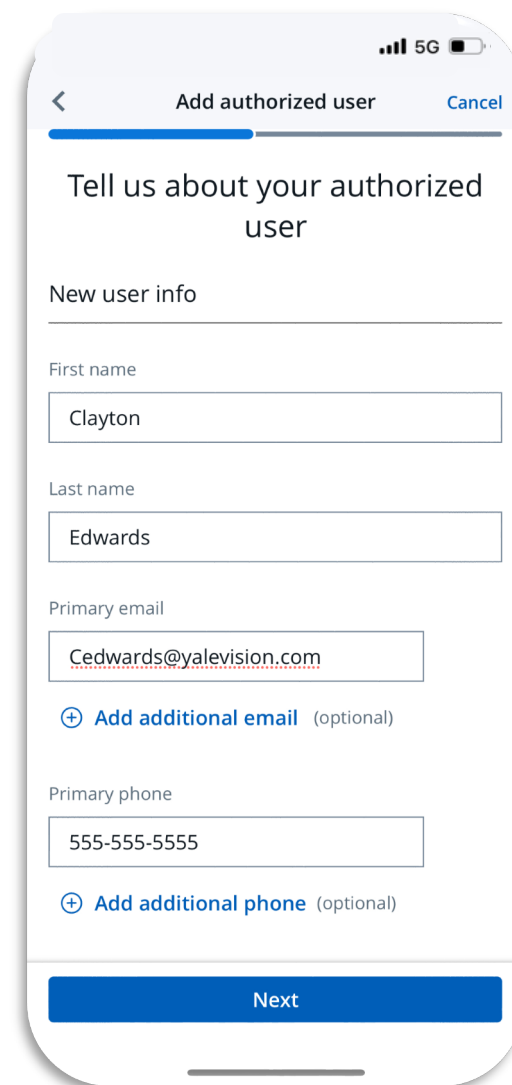


Select Access & Security Manager

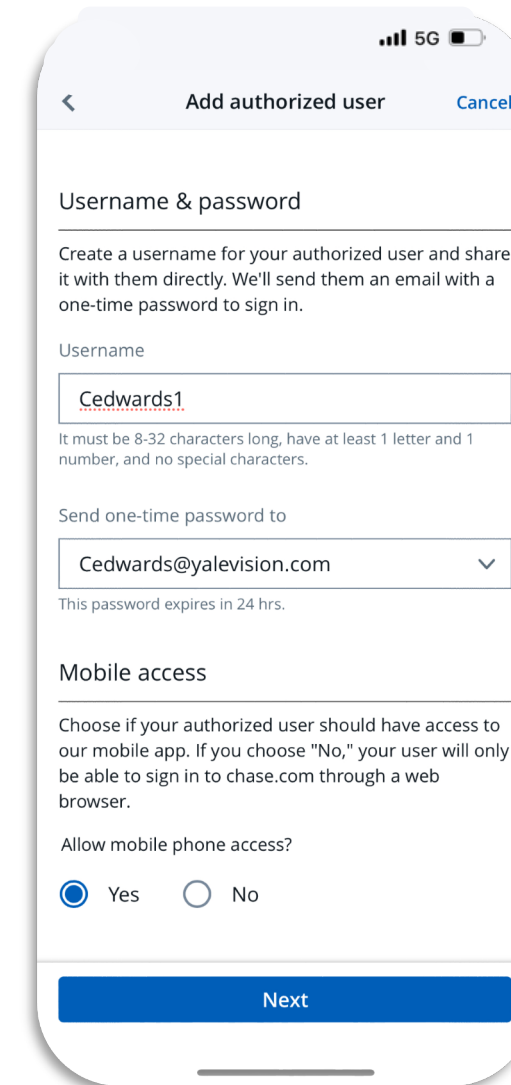
# Authorized Users



View system admins and authorized users



Add the new authorized user's information



Add the new authorized user's information

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