

J.P.Morgan Access[®]

Notifications

View, manage, and subscribe to Notifications

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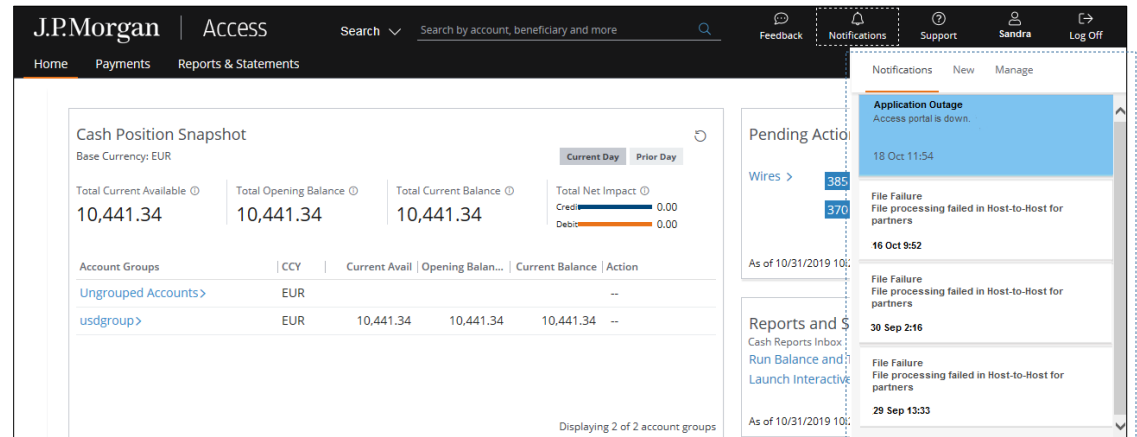
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Introduction

Access provides a fully integrated alerts and notifications experience with a wide range of alert options to help you manage your daily tasks and activities. Depending on the notification types and your entitlements, you will be auto-subscribed to some alerts and will be able to subscribe to others as listed on the New tab of the Notifications fly-in panel.

Notes

- If you subscribed to alerts on the previous Alerts application, those subscriptions will be moved over to the new platform.
- In a few instances, we have retired alerts with low subscription or generation rates. For a full list of available alerts, please see the [Notification Descriptions and Entitlements section](#) of this guide.



Notifications feed

Overview

Access Notifications are presented three ways, according to your preferences:

Notifications Tab

- Under the **Notifications** tab, you'll find broadcast and auto-generated notifications, as well as all notifications you're subscribed to.

Tip: Broadcast notifications will display with a blue background.

Pop-Ups

- You can choose to receive notifications via a Desktop/Web pop-up, which will disappear after two or three seconds unless the notification is marked "important."

If the notification is marked "important," the pop-up remains on the screen until you close it and thereby acknowledge receipt.

Email

- You can choose to receive notifications by email and have notifications sent to colleagues' email addresses.

Notes

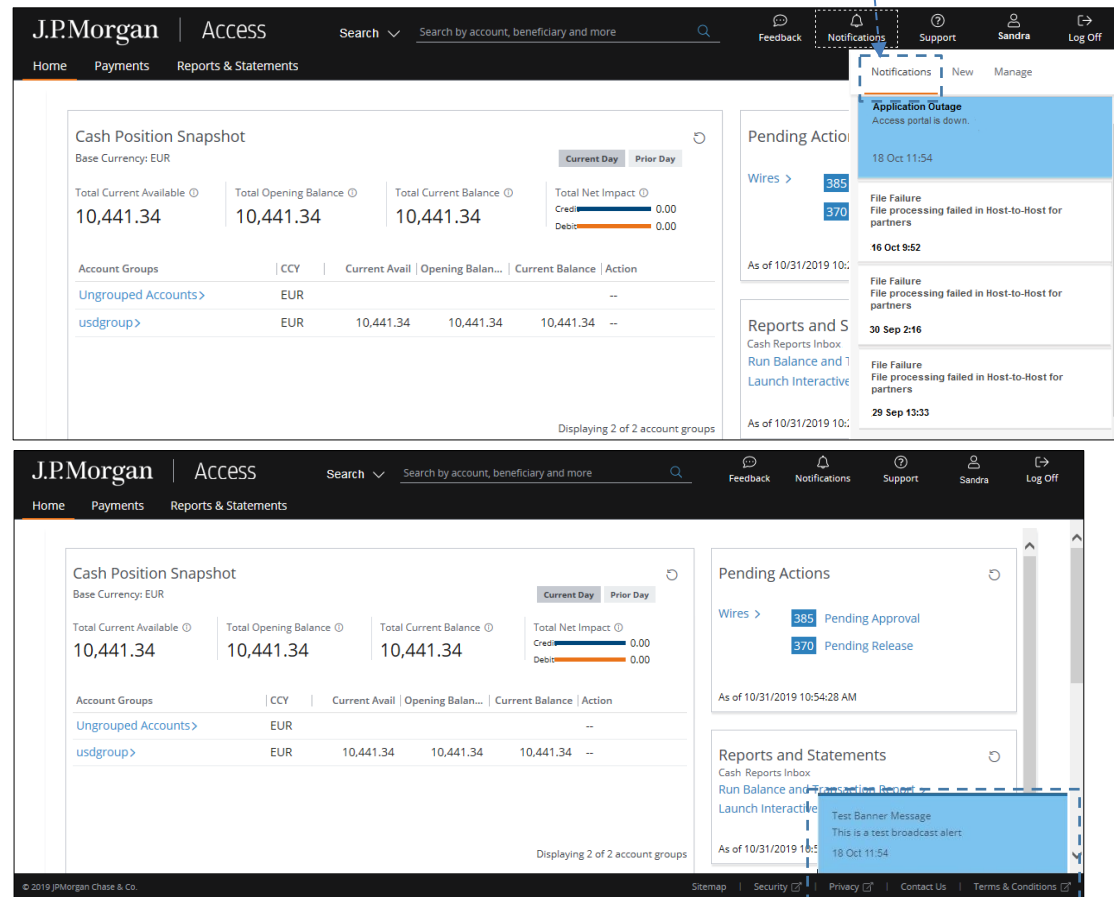
- When you receive a new notification, a blue dot appears on the **Notifications** icon.
- If you haven't subscribed to any notifications and haven't received any auto-generated or broadcast notifications, the following message will display on the **Notifications** tab:

There are no notifications. This could be because you haven't set any up.

Select **Create New Notification** to subscribe to notifications.

- Notifications are retained in the feed for 90 days.

Notifications tab

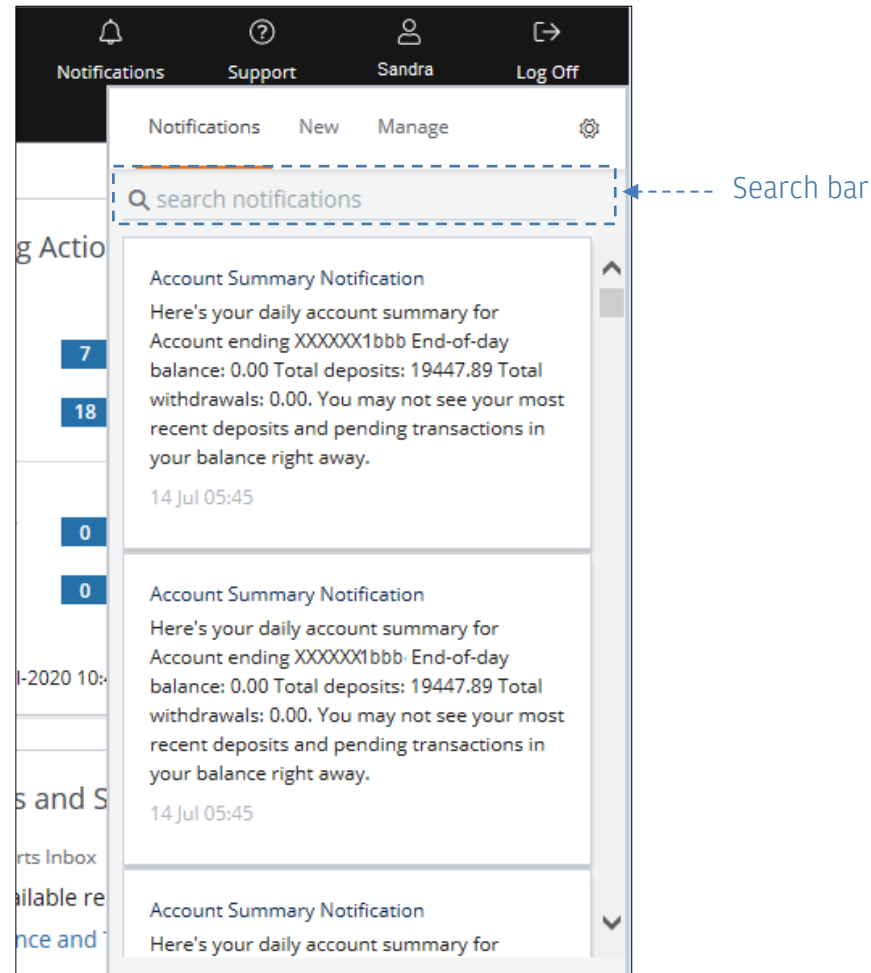


Pop-up notification

Search Notifications

You can easily search notifications received within the last 30 days.

1. Start by entering text or numbers in the search bar for any tab: Notifications, New and Manage.
2. As you type, the notifications within the tab that match your search criteria will display.



Subscribe to New Notifications

- From the Notifications panel, select the **New tab** to display a list of available notifications for products you are entitled to.

Tip: Hover your cursor over the question mark icon for a description of the notification.

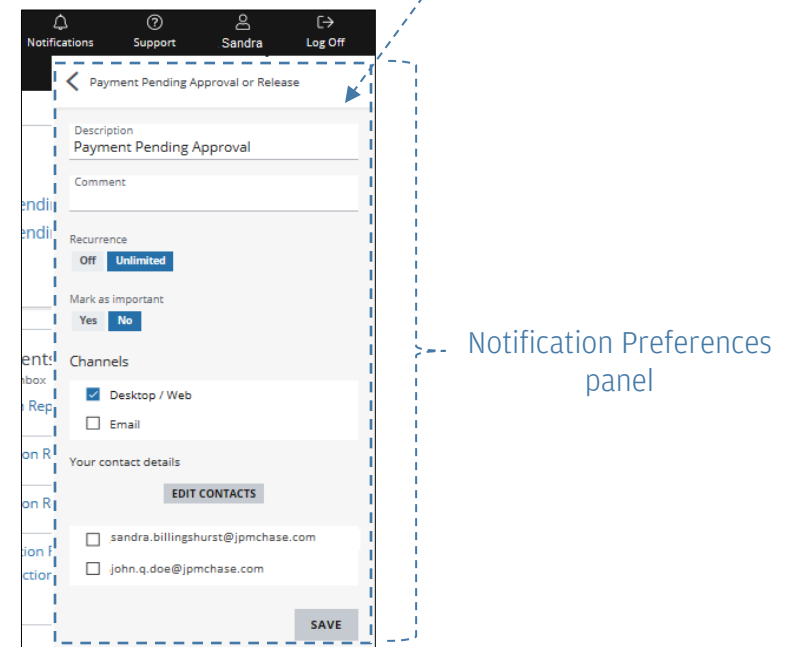
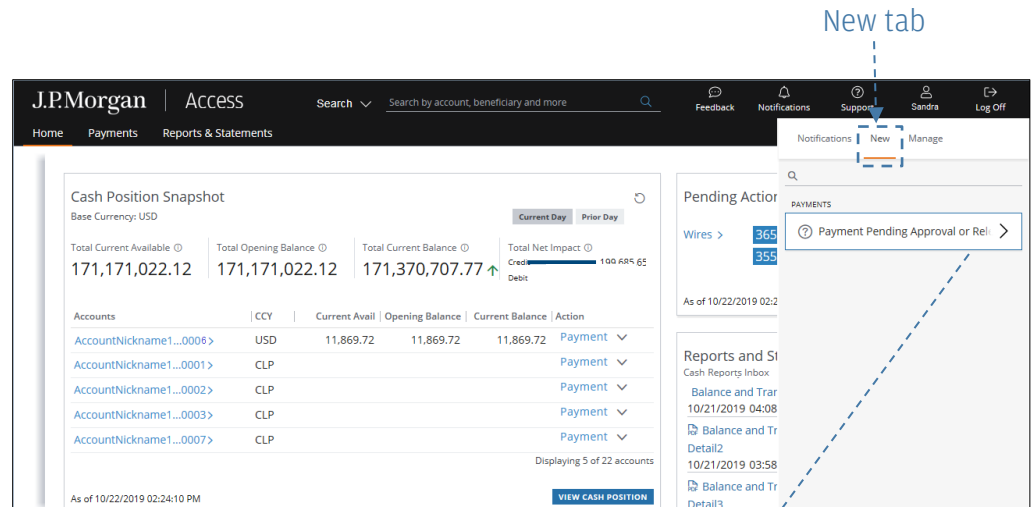
- Select a notification you want to subscribe to. In the panel that displays, you will see the following default fields for every subscription:

- **Description:** Enter a description.
- **Recurrence-Unlimited:** This is the default. Select **Off** to turn off notification.
- **Mark as Important:** Toggle between **Yes** or **No** (default). If you select “yes,” the notification will be marked as “Important” in the feed. If you choose to receive a notification marked as important by on-screen pop-up, you will need to close the pop-up to indicate receipt.

Channels: Notifications are delivered by default to the Notifications feed. You can also choose to receive notifications via Desktop/Web and Email (refer to the [Overview](#) section in this guide.)

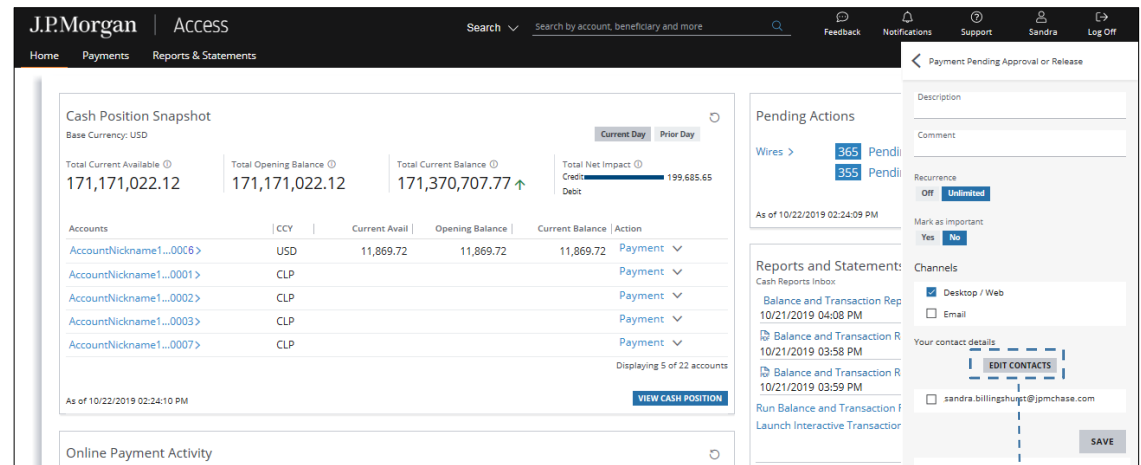
- Depending on the notification, you also may be required to make additional selections, such as account or amount.

Note: Depending on your entitlements, alerts you are auto-subscribed to will display on the **Manage** tab.



Add New Emails

1. After selecting a notification you want to subscribe to, select **EDIT CONTACTS** to display the Contact Details panel.
2. Select **ADD NEW EMAIL** to add up to 25 email addresses. Emails with personal domains cannot be added.
3. Select **SAVE**, and then accept the authorization confirmation that displays.

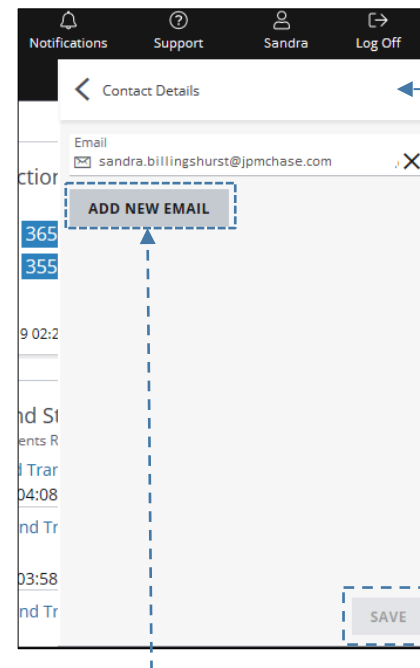


Once you have added an email for a notification subscription that email will be available for selection on all your entitled notifications.

Important: When an email is selected, that user will receive ALL emails for that alert.

Notes

- A verification message will be sent to each address entered.
- Until the owner verifies the address, it will display as “pending” in Your Contact Details section of the notification subscription page.



EDIT CONTACTS button opens Contact details panel

SAVE button

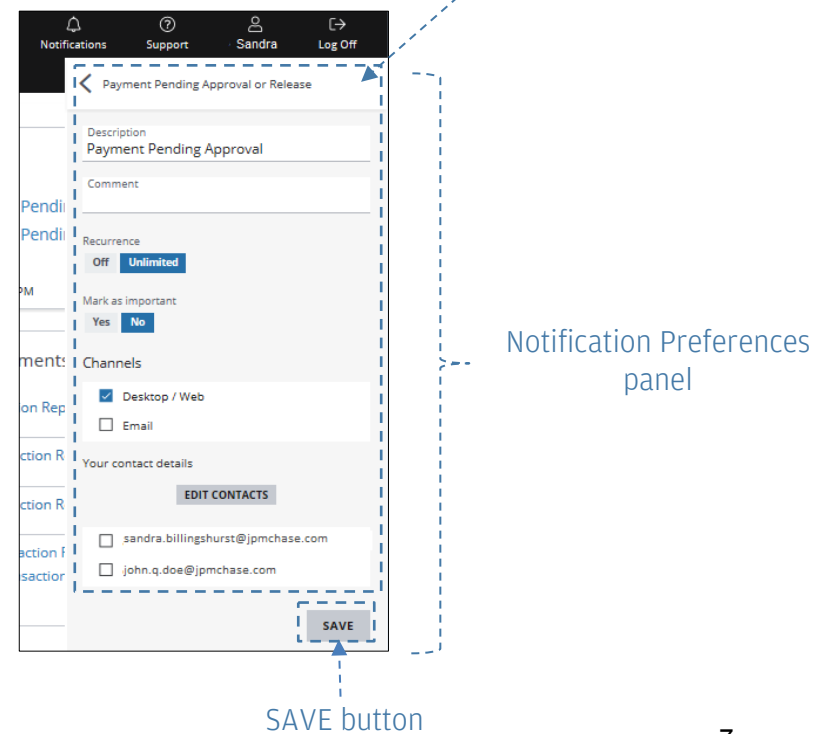
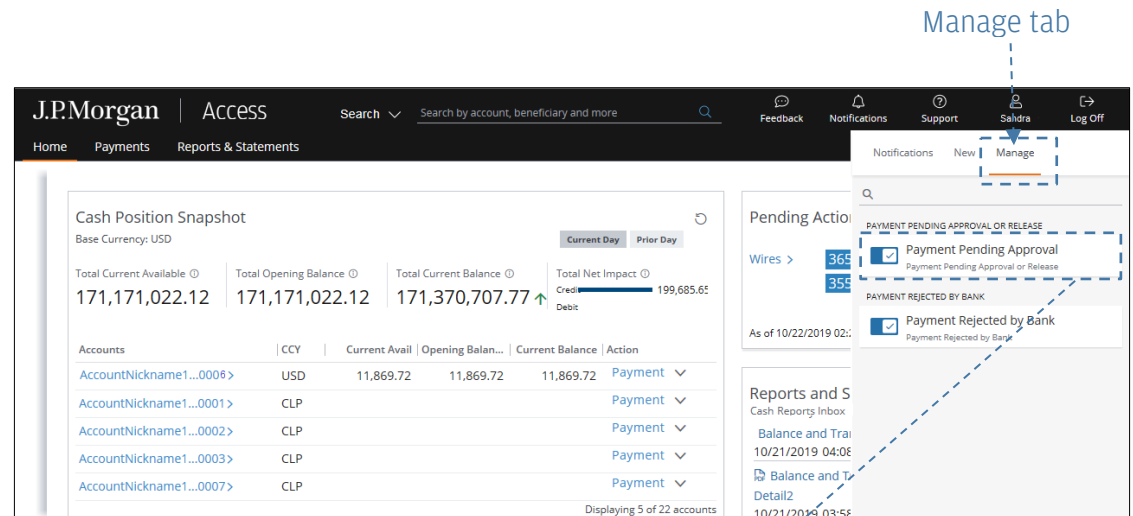
ADD NEW EMAIL button

Manage Notifications

1. On the **Notifications** tab, select **Manage** to display all auto-generated notifications as well as those from subscriptions.

Tip: You can chose not to receive a notification by selecting the checkbox for the applicable notification.

2. Select a notification to display and update your preferences.
3. Select **SAVE** to save your updates.



Notification Descriptions and Entitlements

The following grid is a summary of available auto-generated notifications and notifications you may subscribe to if you are entitled.

Category	Title	Description	Message Example	Entitlement
Accounts	Account Summary	Optional-Provides subscriber with a daily summary of total deposits, withdrawals, and account balance for each selected account.	Your Account Summary for Account ending in: <...XXXX>. End-of-day balance: <\$XXX.XXX> Total deposits: <\$0.00> Total withdrawals: <\$0.00>	Cash Reports
Accounts	Balance Threshold	Optional-Notifies subscriber when an account balance has met the specified threshold criteria (positive or negative); sent once per occurrence.	Your account balance is 'above' or 'below' the threshold of <\$XXXX.XX>. Alert limit for Account ending in: (...XXXX). Your available balance is <\$XXX.XXX>.	Cash Reports
Accounts	Completed Payment Notification Request	Optional-Notifies user when a payment has completed processing by the bank.	Your completed payment notification for [e.g., XXXXXX1234] Method-[e.g., Wire, ACH] Payment Type-[e.g., Debit] Amount-[e.g., XXXX.XX USD] Account #-[e.g., XXXXXX1234] Date-[e.g., 09-Mar-16] Originator OR Paid To [name] JPM Reference #-[e.g., JPM TRN: 000000000FR] Client reference #-[e.g., 173027] Confirmation-[e.g., XXXXXX**X]	Cash Reports, Payments, Transaction Services

Category	Title	Description	Message Example	Entitlement
			<p>Remarks-[e.g., HOLD CLEANING CHEMICAL INV 14697 /ACC/INSTIT. #XXX]</p> <p>Sending Bank-[e.g., BANK NAME 123 MAIN STREET SAN FRANCISCO CA 94104-1298]</p> <p>Acct Party- [e.g., ABCD CORPORATION, 123 MAIN STREET CT 06880 WESTPORT US]</p> <p>B/O Customer- [e.g., CUSTOMER NAME, 123 MAIN STREET MOUNT PLEASANT VILLAGE BS]</p> <p>Ultimate Beneficiary-[e.g., BENE NAME. UNIT 101 - 190 STREET SURREY, BC V3Z 3W6 CA]</p>	
Accounts	Outgoing/Incoming Wire Threshold Exceeded	Optional-Notifies subscribers of incoming and/or outgoing wires that exceed the user-prescribed threshold criteria.	For Account #XXX, a wire payment of <\$XXX.XXX> to [Beneficiary] YYYY has exceeded your (USD) \${Threshold} alert limit of <\$XXX.XXX>.	Payments-Wires
Accounts	Returns and Exceptions	Optional-Notifies subscribers of the number and type of U.S. ACH or check returns or U.S. ACH change notifications (NOCs). A maximum of three alerts are sent per account.	You have received [number of returns <or> NOCs <or> Check Returns <or> ACH - Notifications of Change] for Account # XXX in the Amount of <\$XXX.XXX>.	Cash Reports
Administration	Request Requires Approval	Auto-Generated-Notifies administrators of all requests requiring approval.	The following [Request Type] request requires approval: [Request ID #-Request Name].	Administration

Category	Title	Description	Message Example	Entitlement
Administration	Account Maintenance	Optional-Notifies administrators when an account has been added or removed.	Account #XXX has been [added <or> removed]. This change affects [all users <or> Master Account Group and all users] entitled to the account.	Administration
Administration	Administration Report Available	Optional-Notifies users when a scheduled report is available.	The following Report is now available: [Report Name].	Administration
Administration	Request Conflicts Resolved	Auto-Generated-Notifies administrators when an entitlement conflict is automatically resolved by the system.	The System has automatically resolved a conflict when [Request Type] request [Request ID#-Request Name] was processed. The results can be viewed in the request.	Administration
Administration	User Phone Number Update	Auto-Generated-Notifies administrators and users when a user changes their phone number.	The following user has updated their contact phone number: [User First and Last Name and User ID#]	Administration
Checks	Positive Pay Exceptions	Auto-Generated-Notifies user when an account Positive Pay exception is available for review by 11:00 AM ET. Triggered daily; reminders are sent one hour before cutoff if user hasn't taken action.	[Default Alert] You have Positive Pay exception(s) to review for Account XXXX. Your account's cutoff time is HH:MM PM ET. [or] You have no positive pay exceptions to review for Account XXXX. [Alert Reminder] As a reminder, your account's local cutoff time is HH:MM PM. You have Positive Pay exception(s) to review for Account XXXX.	Checks

Category	Title	Description	Message Example	Entitlement
Checks	ACH Positive Pay Pending Approval	<p>Auto-Generated-Notifies the user within 30 minutes when an ACH Positive Pay transaction is pending approval.</p> <p>A reminder will be sent one hour before cutoff for items not yet approved.</p> <p>A near real-time alert will be sent if a new item is received during the hour before cutoff.</p> <p>For items that have a future cutoff date, the user will receive another alert the morning of the cutoff if the item is still pending approval.</p>	<p><i>[Default Alert]</i> You have new ACH Positive Pay decision(s) to approve.</p> <p><i>[Alert Reminder]</i> As a reminder, your local cutoff time is HH:MM PM. You have ACH Positive Pay decision(s) to approve.</p> <p><i>[Alert Near Real-Time Reminder]</i> You have new ACH Positive Pay decision(s) to approve and your transaction's local cutoff time is HH:MM PM.</p>	Checks
Checks	ACH Positive Pay Pending Decisions	<p>Auto-Generated-Notifies the user within 30 minutes of receiving a new ACH Positive Pay transaction pending decision.</p> <p>A reminder will be sent one hour before cutoff for items that are still pending decision.</p> <p>A near real-time alert will be sent if a new item is received during the hour prior to cutoff.</p> <p>For items that have a future cutoff date, the user will</p>	<p><i>[Default Alert]</i> You have new ACH Positive Pay decision(s) to approve.</p> <p><i>[Alert Reminder]</i> As a reminder, your local cutoff time is HH:MM PM. You have ACH Positive Pay decision(s) to approve.</p> <p><i>[Alert Real-time Reminder]</i> You have new ACH Positive Pay decision(s) to approve and your transaction's local cutoff time is HH:MM PM.</p>	Checks

Category	Title	Description	Message Example	Entitlement
		receive another alert the morning of the cutoff if the item is still pending decision.		
Checks	ACH Transaction Blocking Profile Pending Approval	Auto-Generated-Notifies the user when a new profile is pending approval; triggered every 30 minutes from 7:00 AM ET to 8:00 PM ET daily.	You have ACH Transaction Blocking profile(s) to approve.	Checks
Checks	ACH Transaction Blocking Profile Rejected	Auto-Generated-Notifies the user when a profile has been rejected; triggered every 30 minutes from 7:00 AM ET to 8:00 PM ET daily.	You have ACH Transaction Blocking profile(s) rejected.	Checks
J.P. Morgan Host-to-Host	Key Expiry	Auto-Generated-Notifies user when a Host-to-Host security file is nearing expiration; will trigger at 30, 15, and 7 days prior to expiry.	Your key associated with Partner ID TESTCHV expires on 28-Aug-2019. Please renew your key to avoid a disruption of service. Key details:	Key Management
J.P. Morgan Host-to-Host	Failed File	Auto-Generated-Notifies user when a Host-to-Host file transmission has failed.	Host-to-Host Failed File Alert content: A file has failed to process on J.P. Morgan Host-to-Host. Please review and take appropriate action.	File Status
Liquidity	Amend Investment Rules Rejected	Auto-Generated-Notifies user when a transaction-related	Amend Investment Rules transaction has been rejected by [Bank or user name rejecting the transactions]	Liquidity

Category	Title	Description	Message Example	Entitlement
		amendment of Investment Rules is rejected.	Transaction Number: XXXX Transaction Type: [transaction type] Reject Reason: [reason for rejection]	
Liquidity	Annual Set Off Entries Generated	Auto-Generated-Notifies user when an active multi-entity pool with annual set-off is setup in the Liquidity system, and the user has the Visibility (VSBLTY) entitlements to the pool's central account.	Annual Set Off Entries has been generated for your Multi Entity Pools. Pool ID: [ID]. Pool Name: [name]. Pooling Product: [name].	Liquidity
Liquidity	Annual Set Off Entries Generated Reminder	Auto-Generated-Notifies user when an active multi-entity pool with annual set off is setup in the Liquidity system, and the user has the Visibility (VSBLTY) entitlements to the pool's central account.	Reminder: Notional Pooling Set Off Entries will be generated on [pooling date] for your Multi Entity Pools. [Pool ID]. Pool Name: [name]. Pooling Product: [name].	Liquidity
Liquidity	Call Deposit Advice is Available	Auto-Generated-Notifies user when a Call Deposit transaction-related advice is generated.	Call Deposit advice is available for transaction. Transaction Number: XXXX Status of the deposit [Processed with new rates <or> Processed <or> Matured <or> Premature closure <or> Renewed <or> <interim interest applied> <or> Cancelled by Bank. Advice Name: [Call Deposit Opening Advice <or> Call Deposit Withdrawal	Liquidity

Category	Title	Description	Message Example	Entitlement
			Advice <or> Call Deposit Early Withdrawal Advice <or> Call Deposit Renewal Advice <or> Call Deposit Roll Over Advice <or> Call Deposit Cancellation Advice]	
Liquidity	Call Deposit Transaction is rejected	Auto-Generated-Notifies user when Call Deposit transaction is rejected	Call Deposit transaction has been [status of transaction] ([name of Bank or User who rejected transaction]). Transaction Number: XXXX Transaction Type: [transaction type] Reject Reason: [reason for rejection]	Liquidity
Liquidity	Earnings Credit/Interest Peg Amount Modification Status	Auto-Generated-Notifies user when an Earnings Credit/ Interest Peg Amount Modification status changes.	Peg Amount modification request for Account XXXX is now in [Pending Approval <or> Rejected by Approver <or> Rejected by Bank <or> Processed by Bank <or> Approved] status. Transaction Number : XXXX Earnings Credit/Interest Peg Amount = <\$XXX.XXX> Reject Reason : [reason for rejection]	Liquidity
Liquidity	Group Facility Limit Breach Warning Percentage Breached	Auto-Generated-Notifies user when a Group Facility Limit Breach Warning percentage is breached.	Group Facility Limit Breach Warning percentage [XX%] is breached. Agreement ID XXXX Agreement Name [name]	Liquidity

Category	Title	Description	Message Example	Entitlement
Liquidity	Liquidity Statement Available	Auto-Generated-Notifies user when a Liquidity Statement is available.	One or more of your Liquidity Statements is now available.	Liquidity
Liquidity	Loan Agreement Group Facility Limit breached	Auto-Generated-Notifies user when the group facility limit breaches for an agreement.	Group Facility Limit for your [loan variant] has been breached under the breach option "[breach option]". [more Description] Loan Group ID: [agreement ID]. Loan Group Description: [agreement name].	Liquidity
Liquidity	Loan Agreement Sub Facility Limit breached	Auto-Generated-Notifies user when the sub-facility limit is breached.	Sub Facility Limit for your [loan variant] has been breached under the breach option "[breach option]". [sub-facility Loan Request Status] Master Account Name: [name]. Master Account Number: XXXXX. Participant Account Name: [name]. Participant Account Number: XXXX.	Liquidity
Liquidity	Loan Amendment Rejected Status	Auto-Generated-Notifies user when a loan amendment transaction is rejected by other users.	Loan Amendment has been {Rejected by approver <or> Rejected by Bank} ([name of approver who rejected transaction]). Transaction Number: XXXX Reject Reason: [reason for rejection]	Liquidity
Liquidity	Money Market Mutual Fund Redemption Gate	Auto-Generated-Notifies user when a redemption gate on a	If onshore: Redemption gate is currently in effect for [Fund Name]. The Fund determines the duration of the	Liquidity

Category	Title	Description	Message Example	Entitlement
		<p>Money Market Mutual Fund goes into effect.</p>	<p>redemption gate, which may be up to 10 business days. The Fund will not process redemption orders while the redemption gate is in effect.</p> <p>If offshore: Redemption gate is currently in effect for [Fund Name]. The Fund determines the duration of the redemption gate, which may be up to 15 business days. The Fund will not process redemption orders while the redemption gate is in effect.</p>	
Liquidity	Money Market Mutual Fund Redemption No Longer Gated	Auto-Generated-Notifies user when a Money Market Mutual Fund is no longer gated.	Redemption gate is no longer in effect for [Fund Name]. Redemption orders will resume processing, as appropriate.	Liquidity
Liquidity	Money Market Mutual Fund Liquidity Fee	Auto-Generated-Notifies user when a Money Market Mutual Fund has a liquidity fee in effect.	<p>If onshore: Liquidity fee is currently in effect for [Fund Name]. The Fund determines the amount of the fee, which can be up to 2% of your redemption amount. This fee will be charged to your deposit account upon redemption from the Fund.</p> <p>If offshore: Liquidity fee is currently in effect for [Fund Name]. The Fund determines the amount of the fee. This fee will be charged to your deposit account upon redemption from the Fund.</p>	Liquidity

Category	Title	Description	Message Example	Entitlement
Liquidity	Money Market Mutual Fund Redemption Fee Not Applicable	Auto-Generated-Notifies user when a Money Market Mutual Fund has liquidity fee is no longer in effect.	Liquidity fee is no longer in effect for [Fund Name]. Fees will no longer be charged to your deposit account from this point forward.	Liquidity
Liquidity	Money Market Mutual Fund Invest Status	Auto-Generated-Notifies user when a Money Market Mutual Fund booking transaction status changes.	Money Market Mutual Funds Investment request for Account is now in [Pending Approval <or> Rejected by Approver <or> Rejected by Bank <or> Processed by Bank <or> In Process at Bank <or> Approved] status. Transaction Number : XXXXX	Liquidity- Money Market Funds
Liquidity	Money Market Mutual Fund Redeem Status	Auto-Generated-Notifies user when a Money Market Mutual Fund redemption transaction status changes.	Money Market Mutual Funds Redemption request for Account XXXX is now in [Pending Approval <or> Rejected by Approver <or> Rejected by Bank <or> Processed by Bank <or> In Process at Bank <or> Approved <or> Canceled] status. Transaction Number: XXXXX	Liquidity- Money Market Funds
Liquidity	Money Market Mutual Fund Cancel Status	Auto-Generated-Notifies user when a Money Market Mutual Fund cancel transaction status changes.	Money Market Mutual Funds Cancelation request for Account XXXXX is now in [Pending Approval <or> Rejected by Approver <or> Rejected by Bank <or> Processed by Bank <or> In Process at Bank <or> Approved <or> Canceled] status. Transaction Number: XXXXX	Liquidity Money Market Funds

Category	Title	Description	Message Example	Entitlement
Liquidity	Peg Amount Status Update	Auto-Generated-Notifies user when Earnings Credit/Interest Peg Amount Modification status changes.	<p>Peg Amount modification request for Account XXXX is now in [Pending Approval <or> Rejected by Approver <or> Rejected by Bank <or> Processed by Bank <or> In Process at Bank <or> Approved <or> Canceled] status.</p> <p>Transaction Number: XXXX.</p> <p>Earnings Credit / Interest Peg Amount: <\$XXX.XXX>.</p> <p>Reject Reason: [reason for rejection].</p>	Liquidity
Liquidity	Rate alerts for time deposit transaction	Auto-Generated-Notifies user when a new rate is applied to a Time Deposit booking.	<p>Time Deposit booking transaction has been processed with new rates.</p> <p>Transaction Number: XXXX</p>	Liquidity
Liquidity	Sub Facility Breach Warning percentage is breached	Auto-Generated-Notifies user when Sub Facility Breach Warning percentage is breached.	<p>Sub Facility Breach Warning percentage [XX%] is breached. Master Account Name: [name].</p> <p>Master Account Number: XXXX.</p> <p>Participant Account Name: [name].</p> <p>Participant Account Number: XXXX.</p>	Liquidity
Liquidity	Time Deposit Transaction is rejected	Auto-Generated-Notifies user when a Time Deposit transaction is rejected.	<p>Time Deposit transaction has been [rejected] ([name of user who rejected the transaction]).</p> <p>Transaction Number: XXXX</p> <p>Transaction Type: [transaction type]</p>	Liquidity

Category	Title	Description	Message Example	Entitlement
			Reject Reason: [reason for rejection]	
Liquidity	Time Deposit Advice is Available	Auto-Generated-Notifies user when Time Deposit transaction-related advice is generated.	<p>Time Deposit advice is available for transaction.</p> <p>Transaction Number: XXXX</p> <p>Status of the deposit: [Processed with new rates <or> Processed <or> Matured <or> Premature closure <or> Renewed <or> <interim interest applied> Cancelled by Bank.]</p> <p>Advice Name: [Time Deposit Confirmation Advice <or> Time Deposit Confirmation Report <or> Time Deposit Maturity Advice <or> Time Deposit Early Maturity Advice / Early Closing Advice <or> Time Deposit Renewal Advice <or> Time Deposit Interim Interest Advice <or> Time Deposit Cancellation Advice]</p>	Liquidity
Liquidity	Transaction processing is temporarily suspended	Auto-Generated-Notifies user when an FDIC [Federal Deposit Insurance Corporation] freeze has gone into effect.	All transaction processing for investment products and accounts associated with [Processing Unit Name] has been temporarily suspended. Please contact your relationship banker for further assistance.	Liquidity
Liquidity	Transaction processing has been resumed	Auto-Generated-Notifies user when an FDIC [Federal Deposit	All transaction processing for investment products and accounts associated with [Processing Unit Name] has resumed.	Liquidity

Category	Title	Description	Message Example	Entitlement
		Insurance Corporation] freeze has been lifted.		
Payments	Payment Rejected by Bank	Auto-Generated-Notifies user whenever a wire payment created in Access and J.P. Morgan Host-to-Host has been rejected by the Bank; sent once per occurrence.	Your (e.g. wire) transaction ID XXXX status has been changed to Rejected by Bank in the amount of <(currency)XXX.XXX>. The status was changed for the following reason: ZZZZ.	Payments-Wires
Payments	Payment Approaching Cut-Off	Optional-Alerts for US ACH payments approaching cutoff will be triggered by the system at 10:00 AM ET, 2:30 PM ET, 7:00 PM ET, unless the user selects a different time. Alerts for wires approaching cutoff will be sent 30 minutes prior to cutoff, or at a time selected by the user.	There are XXX transaction(s) pending approval and YYYY transaction(s) pending release.	Payments-Wires, U.S. ACH
Payments	Payment Needs Repair	Optional-Notifies subscriber when a U.S. ACH payment needs to be repaired; sent once per occurrence.	Your payment status changed to Needs Repair for Payment ID XXXX.	Payments-U.S. ACH
Payments	Template Needs Repair	Optional-Notifies user when an ACH template needs to be repaired. Alert is sent once per occurrence.	Your Template ID XXX status changed to Needs Repair for [Template Name].	Payments-ACH

Category	Title	Description	Message Example	Entitlement
Payments	Value Date Changed	Auto-Generated-Notifies user when the value date has changed for a payment they have taken action on.	The value date for a payment has changed from [old date] to [new date] for the following Payment ID: XXXX.	Payments-Wires,
Payments	Template Created or Modified	Optional-Notifies user when a payment template has been created or modified.	The [enhanced <or> standard] template [Template Name] for [Method type] Payment method has been created or modified.	Payments-Wires, U.S. ACH
Payments	Template Schedule Status Change	Auto-Generated-Notifies user when a template schedule status was changed.	The scheduled payment status for template [Template Name] has changed from [old schedule status] to [new schedule status].	Payments-ACH
Reporting	Scheduled Report Available	Optional-Notifies user when selected scheduled reports become available	The following Report is now available: <Report Name>.	Reporting
Statements	Bank Statement Available	Auto-Generated-Notifies user when a Bank Statement is available	One or more of your Bank statements is now available	Statements-Bank
Statements	Billing Statement Available	Auto-Generated-Notifies user when a Billing Statement is available.	One or more of your Billing statements is now available	Statements-Billing
Transaction Services	Bank Generated Inquiry	Auto-Generated-Notifies user when a Bank-Generated Inquiry has been created and when a case has not been	ACTION REQUIRED-J.P. Morgan Inquiry Reference # (e.g. W0593-23OCT18) related to (Debit or Credit) for transaction reference number (e.g.	Inquiry-Bank-Generated Inquiry Communications

Category	Title	Description	Message Example	Entitlement
		actioned after three, six and nine days.	5197200364JO) in the amount of <\$XXX.XXX>.	
Transaction Services	Unable to Execute/Return of Funds	Auto-Generated-Notifies user when a new Inquiry has been created if the bank is Unable to Execute/Return of Funds for a wire created in Access and J.P. Morgan Host-to-Host.	NEW J.P. Morgan Inquiry (e.g. W0593-23OCT18) related to (Credit or Debit) for transaction reference number (e.g.3232323232AB) in the amount of <\$XXX.XXX>.	Inquiry-Bank-Generated Inquiry Communications
Virtual Branch	Transaction Status Update	Auto-Generated-Notifies user when the status of a Virtual Branch transaction is updated.	<p><u>Cash Services-India</u></p> <p>Your Cash Service-Withdrawal Transaction reference number VBINCASH200290001 is updated to Pending for Approval</p> <p>Your Cash Services-Delivery Transaction reference number VBINCASH200260006 is updated to Pending for Approval</p> <p>Your Cash Service-Pickup Transaction reference number VBINCASH200220018 is updated to Pending for Approval</p> <p><u>Check Services-India, Thailand, Hong Kong, Indonesia, Malaysia</u></p> <p>Your Check Service-Stop Check Request Transaction reference number VBINCHK193430002 is updated to Check Stopped</p> <p>Your Check Service-Check Book Request Transaction reference number</p>	One or more countries within Virtual Branch

Category	Title	Description	Message Example	Entitlement
			<p>VBINCHK193230001 is updated to Pending Approval</p> <p><u>Utility Payments-Mexico</u></p> <p>Your Utility Payments Transaction reference number VBMXUTP193410012 is updated to Rejected</p> <p>Your Utility Payments Transaction reference number VBMXUTP193410012 is pending review and approval</p> <p><u>Invoice Manager-India</u></p> <p>Your Invoice Manager-Payment Request transaction reference number VBINIMFX2002400004, status is updated to Review in Progress</p> <p>Your Invoice Manager-Invoice Request transaction reference number VBINIMQS2002900001, status is updated to Approved</p> <p><u>Statutory Payments-India, Mexico, Vietnam</u></p> <p>Your Statutory Payment Transaction reference number VBMXTAX200090003 is updated to Rejected</p> <p>Your Statutory Payment Transaction reference number VBMXTAX200350003 is pending review and approval</p> <p><u>Statutory Payments-Indonesia</u></p>	

Category	Title	Description	Message Example	Entitlement
			<p>Your Statutory Payment Transaction reference number VBIDTAX200350003, TAX Billing ID 123705870932142 is updated to Approved</p> <p><u>Statutory Payments-Thailand</u></p> <p>Your Statutory Payment Transaction reference number VBTHTAX192690017, Custom Dept. Declaration Number A0010590900015 is updated to Approved</p> <p>Your Statutory Payment Transaction reference number VBTHTAX182650001, Revenue Dept. Reference Number 201809123546P5309738568002401225 is updated to Expired</p> <p>Your Statutory Payment Transaction reference number VBTHTAX192260002 is updated to Expired</p> <p><u>Document Submission-India, China, Philippines, Thailand</u></p> <p>Your Document Submission Transaction reference number VBINDOC193170001 is updated to Submitted to Bank</p> <p><u>Trade End-to-End-India</u></p> <p>Your Trade End To End Transaction reference number VBINTEE201050002 is updated to Submitted to Bank</p>	

Category	Title	Description	Message Example	Entitlement
			<p>Your Trade End To End Transaction reference number VBINTEE201070002 is pending review and approval</p> <p><u>Inquiry Services-Russia</u></p> <p>Your Virtual Branch Inquiry Services request # VBRUINQ201070001 has been updated as Submitted to Bank.</p> <p>Your Virtual Branch Inquiry Services request # VBRUINQ201070001 is pending review and approval.</p>	