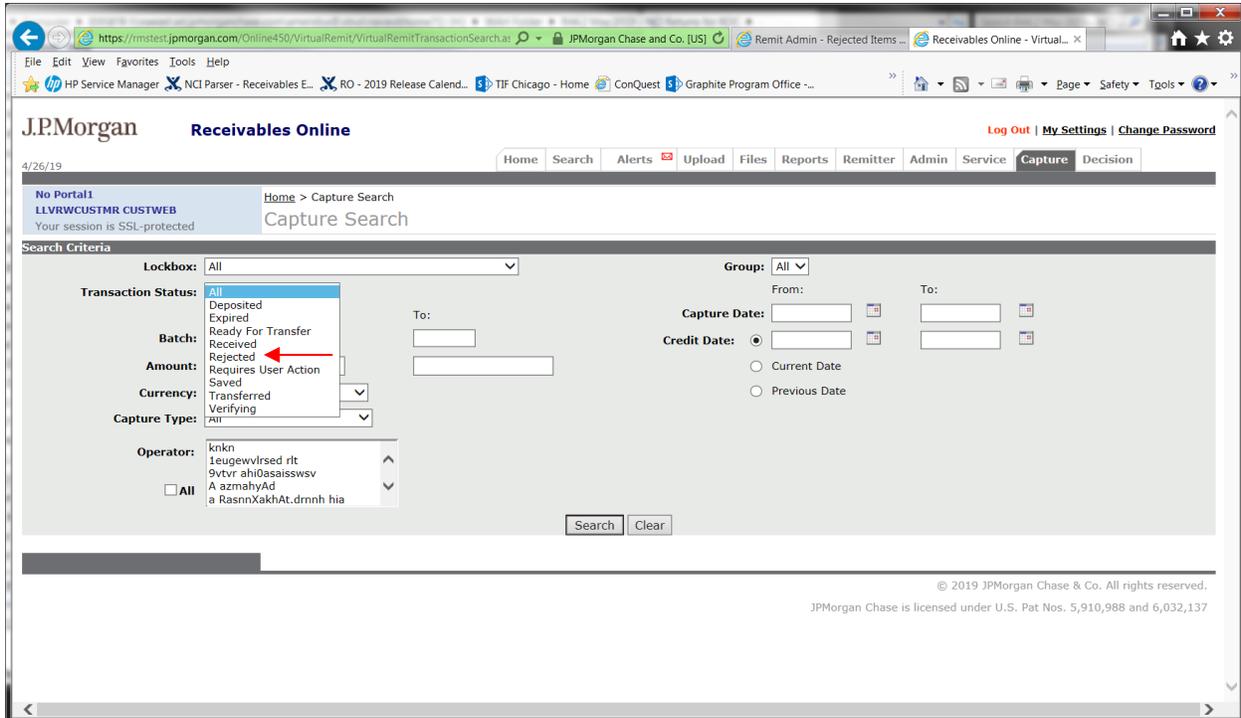


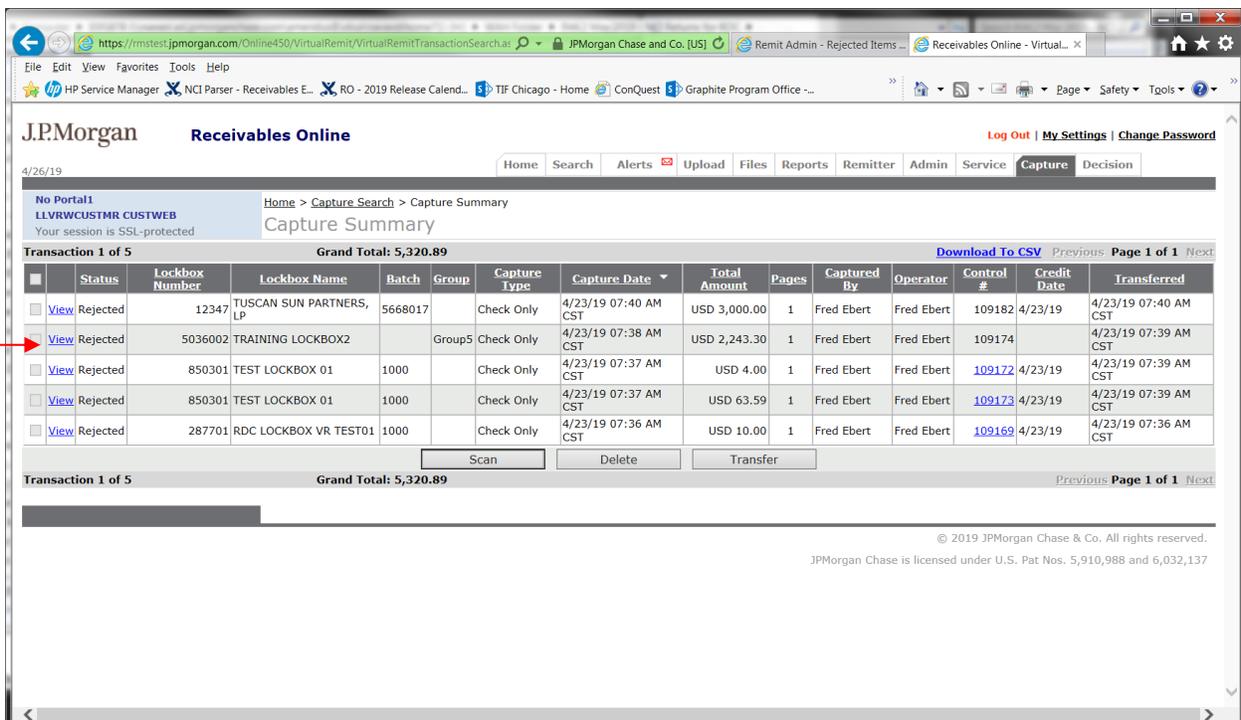
## Remote Deposit Capture (RDC) Non-Conforming Images / Duplicate Notice Return Notification

There are several ways to view RDC Returns through Receivables Online.

- I. **Capture Search** – Click on “Capture” tab, select “Capture Search”, select “Rejected” from Transaction Status Drop-Down. Filter by Lockbox, Capture Date, or by any other available field.



Capture Summary will display Rejected Status for RDC Rejected Items. Click on “View” hyperlink to see the Rejected image and Reject Reason.



The Rejected item is displayed along with the Reject Reason.

The screenshot shows the 'Capture Entry' page in J.P. Morgan Receivables Online. A red arrow points to the error message: 'Front of check is too light to read.' Below this, there is a scanned image of a check from James C. Morrison for \$10,000.00. To the right of the image, the amount is confirmed as 10.00. Below the image is a table with the following data:

Error	Txn	Capture Date	Type	Pg#	Group	Reference Text	Amount	Payment #	Remitter RT#	Remitter DDA
		4/23/19	Check	1			10.00	0176	021000021	123456789

- II. **Transaction Search** – Click on “Search” tab, select “Transaction Search, select “Rejected” from “Payment Status” Drop-Down. Filter by Lockbox, Capture Date, or by any other available field.

The screenshot shows the 'Transaction Search' page in J.P. Morgan Receivables Online. The 'Payment Status' dropdown menu is open, and a red arrow points to the 'Rejected' option. The search criteria are as follows:

- Payment:** Date required for transactions older than 1/11/19
- Bank Identifier:** Transaction Type: All, DDA: All, Lockbox: All, Site: All, Subsidiary: All, Batch: , Item: , Group: , Settlement Channel: All, Settlement Status: All, No Check Items / Correspondence: Include, Enrichment Status: All, Remote Capture Items: Include, Control Number: , Reference Text: , Payment Status: Rejected, Payment Disposition: , HC EOB Exceptions: Orphan - Check, Poor Image Quality, PP Statement - No Check

Transaction Search Results will display Rejected Status for RDC Rejected Items. Click on "Payment #" hyperlink to see the Rejected image and Reject Reason.

The screenshot shows the J.P.Morgan Receivables Online interface. The page title is "Transaction Search Results". A table displays transaction details with columns: Remitter, Payment #, Amount, Type, Settlement, Status, Date, Lockbox, Batch, Item, Gp, # Excp, and Pg. The first row is highlighted, and a red arrow points to the "Payment #" column. Below the table, there are links for "View Selected", "Bulk View Selected", and "Bulk View All".

Remitter	Payment #	Amount	Type	Settlement	Status	Date	Lockbox	Batch	Item	Gp	# Excp	Pg
	<a href="#">0176</a>	USD 10.00	VRD		Rejected	4/23/19	287701	1000	1	0	0	2
	<a href="#">001004</a>	USD 4.00	VRD		Rejected	4/23/19	850301	1000	1	0	0	2
	<a href="#">000224</a>	USD 63.59	VRD		Rejected	4/23/19	850301	1000	2	0	0	2

The Rejected item is displayed along with the Reject Reason.

The screenshot shows the "Transaction Details" page for a rejected transaction. A red arrow points to the error message: "Front of check is too light to read." Below this, a table provides transaction details. At the bottom, there is a section for "Reference Details" and "Unassociated Remittances" with filter criteria. A sample void check image is displayed at the bottom of the page.

Type	Payment Status	Transaction Total	Credit Date	Process Date	Lockbox	Site	Sub Name	Batch	Item	Group	Pages
VRD	Rejected	USD 10.00	4/23/19	4/23/19	287701	Chicago RDC		1000	1	0	2

Control Number: [109169](#)  
Reference Text: Captured By Fred Ebert

Payment Number: [9176](#) Amount: USD 10.00 Remitter: 021000021 Remitter RT: 123456789 Remitter DDA: Customer ID: Customer Classification: Payment Disposition: ICL

Workflow/Notes: Reference Details: Supplemental Data Entry Unassociated Remittances: Filter Criteria: From: 3/24/19 To: 5/23/19 Amount: 10.00 Remitter Name: Search

There were no results based on the criteria entered.

Manual Association

SAMPLE VOID  
JAMES C. MORRISON  
1768 SHERIDAN DRIVE  
YOUR CITY, YOUR STATE 06017

### **III. Reports:**

The following standard reports that include Payment Status will include NCI & Duplicate item Returns in report output:

- **CSV+ Detail**
- **Extended Detail**
- **Payment Detail**
- **Virtual Remit Activity Summary**
- **Virtual Remit Operator Summary**

### **IV. Alert Maintenance – Capture Notification:**

Capture Notification is a subscription-enabled service that will send an alert when an RDC item has moved to “Rejected” or “Requires User Action” status. These messages are retained in your Alert inbox for 14 days.