Desk 5000 Ethernet Download.

The procedure described below should be performed either at the beginning of the day before a transaction is performed, or at the end of the day after a successful settlement.

Note: A settlement must be performed before attempting this update.

1. From the idle menu / screen saver press the [#] key to access the Admin menu or press the [Admin] icon on the touch screen.
2. If prompted key in Manager/Supervisor Password (configured by merchant). If you don't remember your password please contact Chase Client Support at 1.800.265.5158 for assistance.
3. Press [4] to select Maintenance.
4. Press [1] for Download.
5. Press [1] for Setup.
6. Press [2] for Ethernet.
7. Press [1] for SSL On.
8. Press Enter to continue.
9. Press [2] for Start Download.
10. Terminal connects for download. No action required.

During the update process the files will be unzipped and installed, and the terminal will reboot several times. ***Do not press any buttons while the device is updating***.

Once the download is completed the terminal prints a receipt showing Download Done and it goes back to the Idle menu / Screen Saver and is ready to use.

Move 5000 Ethernet Download.

*In order to avoid the Move 5000 Terminals from running out of battery during downloads it is recommended that the Terminal is placed on the charging base when performing downloads.

> Note: Move 5000 terminal must be associated/registered to the Bluetooth Base prior to commencing the download.

The procedure described below should be performed either at the beginning of the day before a transaction is performed, or at the end of the day after a successful settlement.

Note: A settlement must be performed before attempting this update.

1. From the idle menu / screen saver press the [#] key to access the Admin menu or press the [Admin] icon on the touch screen.
2. If prompted key in Manager/Supervisor Password (configured by merchant). If you don't remember your password please contact Chase Client Support at 1.800.265.5158 for assistance.
3. Press [4] to select Maintenance.
4. Press [1] for Download.
5. Press [1] for Setup.
6. Press [1] for Ethernet.
7. Press [1] for SSL On.
8. Press Enter to continue.
9. Press [2] for Start Download.
10. Terminal connects for download. No action required.

During the update process the files will be unzipped and installed, and the terminal will reboot several times. ***Do not press any buttons while the device is updating***.

Once the download is completed the terminal prints a receipt showing Download Done and it goes back to the Idle menu / Screen Saver and is ready to use.

Move 5000 Mobile Data (4G) Download.

*In order to avoid the Move 5000 Terminals from running out of battery during downloads it is recommended that the Terminal is placed on the charging base when performing downloads.

The procedure described below should be performed either at the beginning of the day before a transaction is performed, or at the end of the day after a successful settlement.

Note: A settlement must be performed before attempting this update.

1. From the idle menu / screen saver press the [#] key to access the Admin menu or press the [Admin] icon on the touch screen.
2. If prompted key in Manager/Supervisor Password (configured by merchant). If you don't remember your password, please contact Chase Client Support at 1.800.265.5158 for assistance.
3. Press [4] to select Maintenance.
4. Press [1] for Download.
5. Press [1] for Setup.
6. Press [2] for Mobile Data.
7. Press [1] for SSL On.
8. Press Enter to continue.
9. Press [2] for Start Download.
10. Terminal connects for download. No action required.

During the update process the files will be unzipped and installed, and the terminal will reboot several times. ***Do not press any buttons while the device is updating***.

Once the download is completed the terminal prints a receipt showing Download Done and it goes back to the Idle menu / Screen Saver and is ready to use.

Move 5000 Wi-Fi Download.

*In order to avoid the Move 5000 Terminals from running out of battery during downloads it is recommended that the Terminal is placed on the charging base when performing downloads.

> Note: The Move 5000 must be pre-configured and activated on a Wi-Fi network prior to commencing the download.

The procedure described below should be performed either at the beginning of the day before a transaction is performed, or at the end of the day after a successful settlement.

Note: A settlement must be performed before attempting this update.

1. From the idle menu / screen saver press the [#] key to access the Admin menu or press the [Admin] icon on the touch screen.
2. If prompted key in Manager/Supervisor Password (configured by merchant). If you don't remember your password, please contact Chase Client Support at 1.800.265.5158 for assistance.
3. Press [4] to select Maintenance.
4. Press [1] for Download.
5. Press [1] for Setup.
6. Press [3] for Wi-Fi.
7. Press [1] for SSL On.
8. Press Enter to continue.
9. Press [2] for Start Download.
10. Terminal connects for download. No action required.

During the update process the files will be unzipped and installed, and the terminal will reboot several times. ***Do not press any buttons while the device is updating***.

Once the download is completed the terminal prints a receipt showing Download Done and it goes back to the Idle menu / Screen Saver and is ready to use.