

## ICT220/ ICT250/ IWL220 Download.

\*For IWL220 Terminals; to avoid the Terminals from running out of battery during downloads; it is recommended that the Terminal is placed on the charging/communication base when performing downloads.

The procedure described below should be performed either at the beginning of the day before a transaction is performed, or at the end of the day after a successful settlement.

**Note: A settlement must be performed before attempting this update.**

1. From the idle menu / screen saver press the [#] key to access the Admin menu.
2. If prompted for Manager Password please contact Chase Client Support at 1.800.265.5158 for assistance. If not, continue with next steps.
3. Press [4] or scroll to Maintenance and press Enter.
4. Press [1] for Download.
5. Press [0] for CONFIGURE.
6. Press [1] for Partial.
7. Press the button that corresponds to your connection type: [0] for Dial, [1] for Ethernet.
  - If Dial is selected follow these steps:
    - Press [0] for the highest baud rate available.
    - Press Enter for Model.
    - Press Enter for Application Name.
    - Press Enter for Terminal ID.
    - Press [6] for Advanced CFG.
    - Press [1] for Packet Size.
    - Press [4] to confirm packet size is 4K.
    - Press [1] for DOWNLOAD.
    - Terminal connects for download. No action required.
  - If Ethernet is selected follow these steps:
    - Press Enter on the IP Type menu.
    - Press Enter for Host IP/Name.
    - Press Enter for Host Port.
    - Press [0] to enable SSL.
    - Press Enter for Model.
    - Press Enter for Application Name.
    - Press Enter for Terminal ID.
    - Press [1] for DOWNLOAD.
    - Or
    - Press [6] for Advanced CFG.
    - Press [1] for Packet Size.
    - Press [4] to confirm packet size is 4K.
    - Press [1] for DOWNLOAD.
    - Terminal connects for download. No action required.

During the update process the files will be unzipped and installed, and the terminal will reboot several times. **Do not press any buttons while the device is updating.**

Once the download is completed the terminal prints a receipt showing Download Done and it goes back to the Idle menu / Screen Saver and is ready to use.

## IWL250 Download.

\*To avoid the Terminals from running out of battery during downloads; it is recommended that the Terminal is placed on the charging base when performing downloads.

The procedure described below should be performed either at the beginning of the day before a transaction is performed, or at the end of the day after a successful settlement.

**Note: A settlement must be performed before attempting this update.**

1. From the idle menu / screen saver press the [#] key to access the Admin menu.
2. If prompted for Manager Password please contact Chase Client Support at 1.800.265.5158 for assistance. If not, continue with next steps.
3. Press [4] or scroll to Maintenance and press Enter.
4. Press [1] for Download.
5. Press [0] for CONFIGURE.
6. Press [1] for Partial.
7. Press [4] for GPRS.
8. Press Enter for Access Point.
9. Press Enter for Username.
10. Press Enter for Password.
11. Press Enter for Host IP/Name.
12. Press Enter for Host Port.
13. Press [0] for SSL On.
14. Press Enter for Model.
15. Press Enter for Application Name.
16. Press Enter for Terminal ID.
17. Press [5] or [6] for Advanced CFG.
18. Press [1] for Packet Size.
19. Press [4] to confirm packet size is 4K.
20. Press [1] for DOWNLOAD.
21. Terminal connects for download. No action required.

During the update process the files will be unzipped and installed, and the terminal will reboot several times. **Do not press any buttons while the device is updating.**

Once the download is completed the terminal prints a receipt showing Download Done and it goes back to the Idle menu / Screen Saver and is ready to use.