

J.P. MORGAN PRIVATE BANK

Privacy Notice

EFFECTIVE FROM OCTOBER 26, 2020

WHO IS THIS NOTICE ISSUED BY AND WHAT INFORMATION DOES IT PROVIDE?

The purpose of this notice is to explain how we “process” or use your personal data, to help you understand why we collect, use, store, share, and secure your data, and to explain your privacy rights.

This notice is issued by JPMorgan Chase & Co. and its branches, subsidiaries and affiliates identified in Schedule A, you can access this section by clicking [here](#) if you are viewing the document electronically. In this notice, we use “J.P. Morgan” “we”, “us” or “our” depending on context.

This notice uses certain defined terms:

- “**Personal data**” is information that is about any individual, or from which any individual is identifiable. It can be anything from your name to your IP address. You can see what personal data we collect in section ‘What Personal Data do we collect, generate and use?’ or, by clicking [here](#) if viewing this document electronically.
- “**Process, processed or processing**” encompasses the collection, use, storage and analysis of data. The principle covers anything that is done with any personal data, whether or not by automated means.

If you are a private bank account holder with us, this notice is designed to supplement any specific terms and conditions which may be applicable to your relationship with us, including the Private Client Terms. In the event of a conflict between this notice and the Private Client Terms, the Private Client Terms shall prevail.

If you are a trust party (i.e. a settlor, beneficiary or powerholder) of a trust for which we are trustee, this notice is designed to supplement any specific terms and conditions which may be applicable to your relationship with us, including the International Trust Services Terms. In the event of a conflict between this notice and the International Trust Services Terms, the International Trust Services Terms shall prevail.

If you have any questions about the role of this document and how it applies to your personal data, you should speak to your J.P. Morgan representative.

WHO SHOULD READ THIS NOTICE?

This notice is addressed to people with whom we interact.

This includes:

- visitors to our websites (our “**Sites**”);
- customers (including prospective customers, our customers’ advisors, family office staff or other associated professional advisors or consultants);
- people connected with the account holder as professional advisors, consultants, family office staff, directors, interns, secondees or officers;
- representatives of an account holder (such as holders of a power or attorney or other appointed third parties);

- vendors;
- anyone who calls our services centers or who writes to us via post, email or social media, and
- other recipients of our services (together, “**you**”).

In some cases, this will apply to the personal data of third parties. You can see more details in ‘How does this notice apply to third party personal data’ or, by clicking [here](#) if you are viewing this document electronically.

HOW WILL WE UPDATE THIS NOTICE?

This notice may be amended and updated from time to time to reflect changes such as the categories of data that we collect, process and share or to reflect any changes in applicable law. We encourage you to regularly check this page, and we will include the effective date in order to help you check whether or not there have been any changes since you last accessed the notice.

WHAT SHOULD I DO IF I HAVE ANY QUESTIONS?

If you have any comments, questions or concerns that are not addressed in this notice, you can contact your regular J.P. Morgan Client Service contact, or the following central contacts:

- **APAC:** ipb.asia.privacy.control@jpmchase.com or via post at 29 Floor, Chater House, 8 Connaught Road Central, Hong Kong or 17 Floor, Capital Tower, 168 Robinson Road, Singapore 068912.

OUR APPROACH TO DATA PROTECTION

Data Security: we have implemented appropriate technical and organizational security measures designed to protect your personal data. We protect your data in line with our global security program built on our core principles of only using the data required for the processing in question, controlling access to systems and datasets to those who need to use the data, and using an encryption and pseudonymization/de-identification process to secure the data that we hold in our systems.

You are responsible for ensuring that any personal data that you send to us are sent securely.

Data Accuracy: we take reasonable steps designed to ensure that any personal data that we process are accurate and, where necessary, kept up to date and that any of your personal data that we process that is inaccurate (having regard to the purposes for which they are processed) are erased or rectified without delay.

From time to time we may ask you to confirm the accuracy of your personal data.

Data Minimisation: we take reasonable steps designed to ensure that your personal data that we process are limited to the personal data reasonably required in connection with the purposes set out in this notice.

HOW DO WE COLLECT PERSONAL DATA?

We collect personal data in a number of different ways. This table sets out the methods by which we collect your personal data, with some examples

HOW WE COLLECT PERSONAL DATA	EXAMPLES
When you provide us with personal data	<ul style="list-style-type: none">• When you fill out an account opening form.• When you communicate with us via email, phone call or letter.• If another party to your account provides us with personal data.• If you make a complaint or provide feedback, including any data that you share with us or that we receive as a part of our investigation into your complaint or feedback.
When you use our services	<ul style="list-style-type: none">• Transactions on your account, such as requesting a credit facility.
Search, social media and publically available data sources	<ul style="list-style-type: none">• Public social media profiles, such as LinkedIn or Bloomberg.• Search engine results and news reports from available sources including Google, Bloomberg and the Financial Times.• Any public entry on electoral registers, company registers or local equivalents.
From third parties who provide it to us	<ul style="list-style-type: none">• If we carry out any checks via credit reference agencies.• If we request confirmation of your employment from your employer.• If you purchase any of our products and services from a third party.• Government and law enforcement authorities.
When you visit or use any of our Sites	<ul style="list-style-type: none">• If you give us your details in order to set up an online account with us.• When visiting a Site, your device and browser may automatically disclose certain information (such as device type, operating system, browser type, browser settings, IP address, language settings, dates and times of connecting to a Site and other technical communications information).

HOW DOES THIS NOTICE APPLY TO THIRD PARTY PERSONAL DATA?

If you transfer third party personal data to us this notice will also apply to that personal data.

If you supply us with the personal data of third parties, you will be responsible for informing those third parties that their personal data has been transferred to us and for informing them that this notice will apply. You are also responsible for the collection and recording of their consent, if necessary.

In addition, if such personal data is considered as confidential under applicable law, you are responsible for ensuring that the third parties have waived any applicable confidentiality requirements.

WHEN DO WE RECORD OUR INTERACTIONS WITH YOU?

In some circumstances, and only as permitted by applicable law, we will record, monitor and retain communications (including facsimile, telephone conversations, email, instant messaging, your interaction with our Sites and any other electronic communications) including those held between you and/or your agent and employees of J.P. Morgan. These records and recordings are made for the purposes of ensuring compliance with J.P. Morgan's legal and regulatory obligations and internal policies.

All such records will be the sole property of J.P. Morgan and will be accepted by you as conclusive evidence of the orders, instructions or conversations recorded, if applicable.

WHAT PERSONAL DATA DO WE COLLECT, GENERATE AND USE?

This table sets out the categories of personal data that we collect and generate. The type and amount of data that we

collect and generate will differ depending on your relationship with us, and the services that we provide to you.

PERSONAL DATA COLLECTED, GENERATED AND USED	EXAMPLES
Personal details	<ul style="list-style-type: none">Your name, including any previous names, preferred names or nicknames.Your gender, date of birth, nationality and marital status.Information concerning your identity, such as government issued tax identification numbers.Information about your lifestyle and social circumstances and details of your education and qualifications.Authentication data, such as your login details.Photographs and visual images, such as CCTV footage if you visit our offices or images of identity documents obtained during onboarding.Information relating to your personal appearance or behavior, such as how you interact with our services.
Contact details	<ul style="list-style-type: none">Your address, telephone number, email address, and social media details.
Employment details	<ul style="list-style-type: none">The nature of your industry and current role, plus any other business activities.The names of your current and former employers.Any contact details relating to your work.
Financial details	<ul style="list-style-type: none">Your billing address and bank account numbers.Your instruction records, transaction details, and counterparty details.Your total assets and overall financial position.The fact that you have a banking relationship with J.P. Morgan Private Bank.
View and opinions	<ul style="list-style-type: none">Any views and opinions that you choose to send to us or make public.Any views and opinions about us that you choose to send to us or make public.
Electronic Identifying Data	<ul style="list-style-type: none">IP addresses, geolocation data, online identifiers (including in relation to your device) and cookies.Data relating to your use of our Sites, such as browsing activity or transaction logs.
Personal data of third parties	Any of the above in relation to other parties such as family members, dependants, friends, employees and advisors.

WHEN DO WE SHARE PERSONAL DATA WITH THIRD PARTIES?

We will share your personal data in some circumstances, such as with other members of the J.P. Morgan group and third party service providers who act on our instructions under legal agreements to assist us in providing our products and services. Some third parties who we share your data with process it in their own right and in accordance with their own privacy policies. For example, we may engage a third party company to provide software to enable electronic signatures,

or to process votes in connection with any securities that you may hold with us.

You should be aware that once your data is shared with third parties they may also be under a legal or regulatory duty to share that information, in some cases by making that data public.

WHO WE SHARE YOUR DATA WITH	EXAMPLES
Other entities within the J.P. Morgan group.	<ul style="list-style-type: none"> We may share your personal data for our internal operational purposes, for example in connection with our anti-money laundering obligations. We may share your personal data that we processed for the purposes of Know Your Client checks if you wish to purchase products and services from another J.P. Morgan company. In limited circumstances and subject to appropriate controls, we may share your personal data with our affiliates in order to assess whether or not some of their products and services are suitable for you or to market products and services to you.
Your representatives and associates, including other parties who hold roles in relation to the same account relationship.	<ul style="list-style-type: none"> If another individual has authority over your account, we may disclose your personal data to them in order to operate your account. If you supply us with personal data relating to a member of your family, we may have to share that personal data with account authorities where we need to do so in order to meet our legal obligations and/or operate your account.
Third party service providers who provide services to us, including their sub-contractors or delegates.	<ul style="list-style-type: none"> We may share your personal data with payment services providers, where we need to do so in order to satisfy a payment request that you make. If we hold your assets in custody as part of the services that we provide, we may share your data with third party companies who support the market infrastructure. We may share your personal data with data aggregation services if you choose to use them, or if it is in our legitimate interests to do so. We may share information with fund administrators or other service providers in order to assist them in complying with their legal obligations, such as Know Your Client checks. Debt-collection agencies and tracing agencies. Credit reference agencies. Anti-fraud services.
J.P. Morgan's professional advisors	<ul style="list-style-type: none"> We may share personal data with our accountants, auditors, financial advisors, lawyers and other outside professional advisors.
Third party plug-in providers	<ul style="list-style-type: none"> Our Sites may use third party plug-ins or content. If you choose to interact with any such plugins or content, your personal data will be shared with the third party provider of the relevant social media platform. We recommend that you review that third party's privacy policy before interacting with such plug-ins or content.
Any relevant third party acquirer(s)	<ul style="list-style-type: none"> If we sell or transfer all or a portion of our business or assets. If we reorganise, dissolve or liquidate all or a portion of our business or assets.
Governmental, legal, regulatory, or similar authorities	<ul style="list-style-type: none"> If they require us to share your personal data. If we are required to report any actual or suspected breach of applicable law or regulation. Any relevant party to the extent necessary for the establishment, exercise or defence of legal rights. Any relevant party for the purposes of prevention, investigation, detection or prosecution of criminal offences or the execution of criminal penalties.
Other third parties	<ul style="list-style-type: none"> Any relevant party to the extent necessary for the establishment, exercise or defence of legal rights. Any relevant party for the purposes of prevention, investigation, detection or prosecution of criminal offences or the execution of criminal penalties.

SHARING YOUR PERSONAL DATA INTERNATIONALLY

Because of the international nature of our business, we may need to transfer your personal data within the J.P. Morgan group, and to third parties, in connection with the purposes set out in this notice. For this reason, we may transfer your personal data to other countries that may have different laws and data protection compliance requirements, including data protection laws of a lower standard to those that apply in the country in which you are located.

Where we transfer your Personal Data to other countries, we will only do so in accordance with applicable law and on the basis of:

- contract or any other legally binding instruments between the data provider and the data recipient; or
- other valid transfer mechanisms.

If you want to receive more information about the safeguards applied to international transfers of personal data, please contact us using the details provided in ‘What should I do if I have questions?’ or by clicking [here](#), if you are viewing this document electronically.

HOW LONG DO WE RETAIN YOUR DATA FOR?

We will retain your personal data in line with our data retention policy and for the minimum period required. The duration of the retention period is determined by a number of criteria including the nature of our relationship with you, the relevant jurisdiction, the type of data and the products and services that the data relates to.

We will retain your personal data for as long as we have an ongoing relationship with you – for example, if you are a client, or a recipient of one of our mailing lists – or where we need to retain the personal data in connection with the lawful purposes set out in this notice and we are permitted to do so under applicable law. In the event of a legal claim, we may continue to process your personal data for such period as is necessary in connection with that legal claim.

After this period, we will typically retain your personal data for any additional limitation period (i.e. any period during which a legal claim could be raised) plus two months after the end of the limitation period, in order to ensure that the data can be used in connection with any legal claim which may be brought. During the legal hold period we will restrict our processing of your personal data to the storage of, and maintaining the security of, the data, except to the extent that the data needs to be reviewed in connection with any legal claim, or any obligation under applicable law.

Once we no longer need to retain your personal data, we will either:

- permanently delete or destroy the relevant personal data;
- archive your personal data so that it is beyond use; or
- pseudonymize/de-identify the relevant personal data.

YOUR LEGAL RIGHTS

You may have certain rights in relation to your data, and we want to make sure that you can exercise them. In some cases, however, we may not be able to continue to provide you with certain products and services or continue to operate your account.

To exercise one or more of these rights, or to ask a question, please contact us.

YOUR RIGHTS	DESCRIPTION
Access	<p>You have the right to request:</p> <ul style="list-style-type: none"> • confirmation on whether we possess or control copies of the personal data of which you are the data subject; • copies of your personal data that we possess or control; and • information about the ways in which such personal data has been or may have been used or disclosed within a year before the date of the request. <p>To do so, you should submit a Subject Access Request by contacting us.</p>
Rectification	<p>If you believe that the personal data that we process or control is incomplete or inaccurate, you have the right to request rectification.</p> <p>If you believe that the personal data is inaccurate, you have the right to ask us to restrict its processing while it is being verified.</p>
Consent	<p>If we have asked for your consent in order to process your personal data, you have the right to withdraw that consent.</p>
Complaints	<p>You have the right to complain to the appropriate Data Protection Authority regarding the processing of your personal data, either by us or on our behalf.</p>

HOW DO WE USE COOKIES ON OUR SITES?

A cookie is a small file that is placed on your device when you visit a website (including our Sites). It records information about your device, your browser and, in some cases, your preferences and browsing habits. We may process your personal data through cookie technology, in accordance with our Cookie Policy.
(<https://www.jpmorgan.com/global/cookies>).

We will analyse the cookie data collected by us to improve the Website and our services to you. The data collected will be stored in our systems and protected with the same degree of security used for all other client information.

DIRECT MARKETING

We may process your personal data to contact you, primarily by mail and email and also on occasion by telephone, as permitted by applicable law, so that we can provide you with information concerning products and services that may be of interest.

If you do not wish to receive marketing communications from us you can opt out at any time by informing your regular J.P. Morgan contact, or by electronically unsubscribing from emails we have sent to you. After you unsubscribe, we will not send you further promotional emails, but we may continue to contact you to the extent necessary for the purposes of any services you have requested.

SCHEDULE A - JPMORGAN CHASE & CO. ENTITIES

For the purposes of this notice, the relevant JPMorgan Chase & Co. entities are:

JPMORGAN CHASE & CO. ENTITY	CONTACT DETAILS
JPMorgan Chase Bank, N.A., Hong Kong Branch	29 Floor, Chater House, 8 Connaught Road Central, Hong Kong
JPMorgan Chase Bank, N.A., Singapore Branch	17 Floor, Capital Tower, 168 Robinson Road, Singapore 068912
J.P. Morgan Trust Company (Singapore) Pte. Ltd.	17 Floor, Capital Tower, 168 Robinson Road, Singapore 068912
JPMorgan Chase Bank, N.A., Sydney Branch	85 Castlereagh Street, Sydney NSW 2000 Australia

If you are unsure as to which JPMorgan Chase & Co. entity is collecting or processing your personal data, please contact us using the details provided in section 'What should I do if I have questions?' or by clicking the following link [here](#) if you are viewing this document electronically.

SCHEDULE B - PURPOSES FOR WHICH WE MAY PROCESS YOUR PERSONAL DATA

We process your personal data only under an appropriate legal basis that allows for such processing. The purposes for which we may process personal data are as follows:

PROCESSING PURPOSE
Anti-Money Laundering/Know Your Client checks: fulfilling our regulatory compliance obligations, including 'KYC' checks; and confirming and verifying your identity (including by using credit reference agencies); and screening against government, supranational bodies (including but not limited to the European Union and the United Nations Security Council) and/or law enforcement agency sanctions lists as well as internal sanctions lists and other legal restrictions.
Client on-boarding: on-boarding new clients; and compliance with our internal compliance requirements, policies and procedures. Information required to open and administer accounts includes, without limitation, the ultimate beneficial ownership, personal identification details or, for legal entities, the LEI Code, country of incorporation/citizenship, residence, registered address or address of record, documentation requested by us for the purposes of conducting Know Your Client and anti-money laundering and counter terrorism financing identification and verification and any information relating to tax status.
Credit worthiness: conducting credit reference checks and other financial due diligence.
Provision of products and services to you: administering relationships and related services, including attendance at events and granting you direct access to investment research; performance of tasks necessary for the provision of the requested services; communicating with you in relation to those services.
Marketing/Prospecting: evaluating whether or not the products and services of any of our Affiliates (or other J.P. Morgan clients) may be of interest to you and providing you with marketing information concerning such products and services, by mail, e-mail, SMS, social media, post, telephone or in person, unless you have specifically instructed us not to do so, and subject to ensuring that such communications are provided to you in compliance with applicable law; maintaining and updating your contact information where appropriate; and communicating with other current or potential clients, including by disclosing to them the fact that J. P. Morgan provides services to you.
Operation of our Sites: operation and management of our Sites; providing content to you; displaying advertising and other information to you; and communicating and interacting with you via our Sites.
IT operations: management of our communications systems; operation of IT security; and IT security audits.
Health and safety: health and safety assessments and record keeping; and compliance with related legal obligations.
Financial management: sales; finance; corporate audit; and vendor management.
Research: conducting market or customer satisfaction research; and engaging with you for the purposes of obtaining your views on our products and services.
Security: physical security of our premises (including records of visits to our premises and CCTV recordings); and electronic security (including login records and access details, where you access our electronic systems).
Investigations: detecting, investigating and preventing breaches of policy, and criminal offences, in accordance with applicable law.
Legal compliance: compliance with our legal and regulatory obligations under applicable law.
Legal proceedings: establishing, exercising and defending legal rights.
Improving our products and services: identifying issues with existing products and services; planning improvements to existing products and services; and creating new products and services.
Risk Management: Audit, compliance, controls and other risk management.
Fraud prevention: Detecting, preventing and investigating fraud.