

## Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Client Servicing	Rupali Nevrekar	J.P. Morgan Chase Bank, N.A., Paradigm B-Wing, 6th Floor, Mindspace, Malad (W), Mumbai - 400 064	+91 22 6157 4223	<a href="mailto:rupali.nevrekar@jpmchase.com">rupali.nevrekar@jpmchase.com</a>	Monday – Friday 10:00 a.m. – 6:00 p.m. IST
Head of Client Servicing	Vishal Kamdar	J.P. Morgan Chase Bank, N.A., Paradigm B-Wing, 6th Floor, Mindspace, Malad (W), Mumbai - 400 064	+91 22 6649 2579	<a href="mailto:vishal.a.kamdar@jpmorgan.com">vishal.a.kamdar@jpmorgan.com</a>	
Compliance Officer	Tejal Shah	J.P. Morgan Chase Bank, N.A., Paradigm B-Wing, 6th Floor, Mindspace, Malad (W), Mumbai - 400 064	+91 22 6157 3037/ +91 22 6649 2553	<a href="mailto:tejal.p.shah@jpmorgan.com">tejal.p.shah@jpmorgan.com</a>	
CEO	PD Singh	J.P. Morgan Tower, Off CST Road, Kalina, Santacruz East, Mumbai, 400098	+91 22 6157 3000	<a href="mailto:pd.singh@jpmorgan.com">pd.singh@jpmorgan.com</a>	

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>

CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>

SEBI at <https://scores.gov.in/scores/Welcome.html>

Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.