JPMorgan Chase Tax Payment Services
Calling Instructions – Sample Payment

1-800-678-4810

Note: To correct an entry after a response, press the star (*) key.

1.	System:	"Welcome to JPMorgan Chase Tax Payment Services. If you are calling from a touch-tone phone, press 1 now."
	Caller:	Enter **1**
2.	System:	"Please enter the pound (#) sign after each entry to speed your call."
	Caller:	-----
3.	System:	"To report Federal Taxes press 1, for State Taxes press 2."
	Caller:	Enter **1**, then **#**
4.	System:	"Please enter your Access Code. Your Access code must have a leading zero."
	Caller:	Enter **01722821**, then **#**
5.	System:	"Enter your 4-digit Password."
	Caller:	Enter **2487**, then **#**
6.	System:	"This payment is for Tax ID number _____. To continue press 1, to disconnect press 2.
	Caller:	Enter **1**, then **#**
7.	System:	"Enter the tax type, followed by the pound (#) sign."
	Caller:	Enter **941**, then **#**
8.	System:	"For a Federal Tax Deposit press 1, for a payment due with a tax return or an IRS notice, press 2, for payment on an assessed tax deficiency press 3.
	Caller:	Enter 1, then #

Subscript based on tax types (step 9):

9.	System:	**For tax types: 941, 720, CT2 (282)** "Enter the 4-digit tax-filing period, year followed by the quarter ending month. Valid Quarter ending months are 03,06, 09 and 12."
	Caller:	Enter **0606**, then **#** (Example: for 3rd Quarter in 2006 please enter 0609)For tax 0, CT2 (282)
9.	System:	**For tax types: 706, 926, 940, 943, 945, 1042, 2438, 3520, 6069, 8725, CT1 (281)** "Enter the last 2 digits of the tax-filing year for this payment; followed by 12."
	Caller:	Enter **0612**, then **#** (Example: for 2006 please enter 0612)
9.	System:	**For all other tax types:** "Enter the 4-digit tax filing period, starting with year followed by month."
	Caller:	Enter **0604**, then **#**

10.	**System:**	**"Enter the amount followed by the pound (#) sign."**
	Caller:	Enter **2025**, then **#** (Example: $20.25 is entered as 2025)
11.	**System:**	**"Enter your 2 digit Verification Code." (Optional Field, press (#) to bypass)**
	Caller:	Enter **#,** then **#** (see User Guide)
12.	**System:**	**Enter Tax Due Date."**
	Caller:	Enter **062506**, then **#** (Example: 25 June 2006 is entered day in MMDDYY format)
13.	**System:**	**"You entered 06/25/06. To confirm an entry, press the pound (#) key.** To correct an entry after a response, press the star (*) key."
	Caller:	Enter #
14.	**System:**	**"This payment is for Tax ID _____, for a Tax Type of _____ for the filing period _____,** for an amount of _____ dollars. To accept this information press 1, to start over press 2."
	Caller:	Enter **1,** then **#**
15.	**System**	**"Your Tax Payment has been accepted. Your acknowledgment number is: _____.** **Please record this number for future reference. Repeating: __ __ __ __ __."**
	Caller:	-----
16.	**System:**	**"If complete with Federal Taxes, press 1 now. To report additional Federal Taxes press 2 now."**
	Caller:	Enter **1**, then **#**
17.	**System:**	**"To disconnect press 1 now, to report additional State or Federal Taxes press 2 now."**
	Caller:	Enter **1**, then **#**
18.	**System:**	**"Thank you for calling JPMorgan Chase Tax Payment Services."**
	Caller:	-----