

JPMorgan Chase Tax Payment Services Calling Instructions – Sample Payment

1-800-678-4810

Note: To correct an entry after a response, press the star (*) key.

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| 1. | System: | “Welcome to JPMorgan Chase Tax Payment Services. If you are calling from a touch-tone phone, press 1 now.” |
| | Caller: | Enter 1 |
| 2. | System: | “Please enter the pound (#) sign after each entry to speed your call.” |
| | Caller: | ----- |
| 3. | System: | “To report Federal Taxes press 1, for State Taxes press 2.” |
| | Caller: | Enter 1, then # |
| 4. | System: | “Please enter your Access Code. Your Access code must have a leading zero.” |
| | Caller: | Enter 01722821, then # |
| 5. | System: | “Enter your 4-digit Password.” |
| | Caller: | Enter 2487, then # |
| 6. | System: | “This payment is for Tax ID number _____. To continue press 1, to disconnect press 2.” |
| | Caller: | Enter 1, then # |
| 7. | System: | “Enter the tax type, followed by the pound (#) sign.” |
| | Caller: | Enter 941, then # |
| 8. | System: | “For a Federal Tax Deposit press 1, for a payment due with a tax return or an IRS notice, press 2, for payment on an assessed tax deficiency press 3.” |
| | Caller: | Enter 1, then # |

Subscript based on tax types (step 9):

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| 9. | System: | For tax types: 941, 720, CT2 (282) “Enter the 4-digit tax-filing period, year followed by the quarter ending month. Valid Quarter ending months are 03,06, 09 and 12.” |
| | Caller: | Enter 0606, then # (Example: for 3rd Quarter in 2006 please enter 0609)For tax 0, CT2 (282) |
| 9. | System: | For tax types: 706, 926, 940, 943, 945, 1042, 2438, 3520, 6069, 8725, CT1 (281) “Enter the last 2 digits of the tax-filing year for this payment; followed by 12.” |
| | Caller: | Enter 0612, then # (Example: for 2006 please enter 0612) |
| 9. | System: | For all other tax types: “Enter the 4-digit tax filing period, starting with year followed by month.” |
| | Caller: | Enter 0604, then # |

Calling Instructions (continued)

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| 10. | System: | “Enter the amount followed by the pound (#) sign.” |
| | Caller: | Enter 2025 , then # (Example: \$20.25 is entered as 2025) |
| 11. | System: | “Enter your 2 digit Verification Code.” (Optional Field, press (#) to bypass) |
| | Caller: | Enter #, then # (see User Guide) |
| 12. | System: | Enter Tax Due Date.” |
| | Caller: | Enter 062506 , then # (Example: 25 June 2006 is entered day in MMDDYY format) |
| 13. | System: | “You entered 06/25/06. To confirm an entry, press the pound (#) key. To correct an entry after a response, press the star (*) key.” |
| | Caller: | Enter # |
| 14. | System: | “This payment is for Tax ID _____, for a Tax Type of ____ for the filing period _____, for an amount of ____ dollars. To accept this information press 1, to start over press 2.” |
| | Caller: | Enter 1 , then # |
| 15. | System | “Your Tax Payment has been accepted. Your acknowledgment number is: _____. Please record this number for future reference. Repeating: _____.” |
| | Caller: | ----- |
| 16. | System: | “If complete with Federal Taxes, press 1 now. To report additional Federal Taxes press 2 now.” |
| | Caller: | Enter 1 , then # |
| 17. | System: | “To disconnect press 1 now, to report additional State or Federal Taxes press 2 now.” |
| | Caller: | Enter 1 , then # |
| 18. | System: | “Thank you for calling JPMorgan Chase Tax Payment Services.” |
| | Caller: | ----- |