

Complaints

If you have a complaint about a J.P. Morgan Dynamic Platform Benchmark you can report it to us in a variety of ways. You can call your usual J.P. Morgan contact, or alternatively you can use post.

Post:

J.P. Morgan
Dynamic Platform - Complaints
25 Bank Street
London, E14 5JP
United Kingdom

Any complaint regarding the person advising on, or selling, any product referencing a J.P. Morgan Dynamic Platform Benchmark, can be submitted directly to that person.

Once we have received your complaint, we will acknowledge it, investigate it and respond to you in a fair and timely manner. Complaints made against a J.P. Morgan UK regulated entity will be handled in accordance with J.P. Morgan's [Complaints Handling Process - UK Regulated Entities](#).